
BROCKTON PUBLIC SCHOOLS COMMUNITY RESOURCE GUIDE

This booklet was compiled by Ayala Royster, BS Human Services, 2016 MSW candidate, to fulfill the requirements of my social work internship and to address a need identified in my current role as a Teen Parent Advocate in the Project Grads Program at Brockton High School. This manual is to be a resource guide for individuals who are in need of identifying local human service agencies for their clients. The resource guide gives a brief overview and contact information for community agencies located within the City of Brockton. Be mindful that agencies frequently change services offered, fees and/or location.

I would like to thank the following people for supporting this project;

Mary Read, BSN, CAGS EdL,
Facilitator of Project Grads

Kimberly Dacosta, LCSW,
BPS School Adjustment Counselor,
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TABLE OF CONTENTS

Massachusetts 2-1-1

Brockton Human Service Agencies

Cape Verdean Association of Brockton

Catholic Charities

Family and Community Resources

Greater Brockton Healthy Families (Health Imperatives)

The Family Center at Community Connections of Brockton

The Boys and Girls Club of Brockton

Old Colony YMCA

Childcare

P.A.C.E Child Care Works

Project Grads- Brockton Public Schools

Childcare Centers in Brockton (Featured)

Self Help, Inc.

Clothing

Teen Challenge Thrift Shop

The Charity Guild Thrift Shop

The Salvation Army Family Store

Education

Brockton Community Schools

Brockton Educational Center for Adults (B.E.C.A)

Brockton Educational Talent Search (formally Teri)

Brockton Public Library

Brockton Public School Registration and Parent Information Center

Brockton Public School- The Adult Learning Center

Brockton High School Upward Bound

Champion High School

Edison Academy

Brockton Adult Evening Diploma Program
Pathways

Independence Academy

Massasoit Community College

Choices

Gateway

The Marilyn Maxwell Latch Academic Support Program

School On Wheels

Training Resources of America, Incorporated

Youth Build (Old Colony YMCA)

Employment

Brockton Area Workforce Investment Board (BAWIB)

Career Works

Youth Works

Obtaining a Worker's Permit

Financial Assistance

Department of Transitional Assistance (DTA)

Cash Assistance

Food/ Nutrition

Department of Transitional Assistance (DTA)

Supplemental Nutrition Assistance Program (SNAP)

WIC

List of Local Food Pantry's

Legal Assistance

MIRA Coalition

South Coastal Counties Legal Services, INC

Medical

Brockton Family Planning (Health Imperatives)

Bamsi's C.O.P.E. Center

Health Safety Net- Health Insurance

The Center for Healthy Beginnings at Signature Healthcare

Mental Health

Brockton Multi Service Center

Mental Health Agencies Listing (Featured)

Obtaining Services

Birth Certificate

Driver's License

Social Security Card

Rent/Utilities/ Housing

Brockton Housing Authority

HomeBase

Massachusetts Coalition For The Homeless
Local Shelters

My Brother's Keeper

Raft

Self Help, Inc.

Resources for Abuse, Recovery & Support

Domestic Violence

Domestic Violence Resources and Information

A New Day (Health Imperatives)

Penelope's Place (Health Imperatives)

LGBT

BrAGLY

Substance Abuse

Peer Support

Quick Reference Guide

References

Massachusetts 211
Dial 2-1-1 or Toll Free 877-211-6277
TTY: 508-370-4890

Services Offered:

- ❖ Basic Needs- Food, Clothing, Shelter
- ❖ Child Care
- ❖ Coordinated Family and Community Resource Centers
- ❖ Consumer Help
- ❖ Counseling
- ❖ Crisis Intervention
- ❖ Drug and Alcohol Programs
- ❖ Fuel Assistance
- ❖ Health Care
- ❖ Job Search
- ❖ Legal Assistance
- ❖ Literacy Classes
- ❖ Parenting Programs
- ❖ Transportation and much more

Calls are free and confidential, available 24 hours a day/ 7 days a week multilingual.

**BROCKTON
HUMAN SERVICE
AGENCIES**

WHO: Cape Verdean Association of Brockton
575 North Montello Street
508-559-0056

WHAT: Nonprofit Community Human Service Agency

WHEN: Monday - Friday 8:30 AM until 4:30 PM

WHY: To receive the following services offered

- Basic and Intermediate levels of ESOL classes
- Citizenship preparation classes
- Interpreting
- Assistance in completing the following applications
 - Citizenship (by appointment)
 - Health Care
 - Housing
 - Other documentation/forms and/or letters
- Health care information (in collaboration with Brockton Neighborhood Health Center and the Department of Public Health)
- Legal Assistance (in collaboration with South Coastal Counties Legal Assistance)
- On site listings of current employment opportunities.
- Twice a week Consular Assistance with a member from the Cape Verdean Consulate's office. Cost: Set fees by Consulate
- General advocacy services & mediation
- Referrals to social service agencies especially youth and elderly clients 60 and over
- Referrals and assistance to after-school programs and activities on and off site for elementary and high school youth.

HOW: Eligibility Requirements

There are no eligibility requirements to receive services. CVAB provide services to anyone regardless of nationality. Call for an appointment and current fees for services. Some services are offered free of charge.

Information Provided By: Monica Tavares & www.cvassociation.webs.com

WHO: Catholic Charities
169 Court Street
508-587-0815

WHAT: Charity and Human Services Agency

WHEN: Hours Vary Depending Upon Service

WHY: To receive the following services offered

- Limited Basic Needs
- Food Pantry (see list of food pantries)
- ESOL at the English Transcultural Center
 - Beginner English
 - Offers day and evening classes
- Parent Support and Youth Mentoring- Only for individuals involved with DCF. Must be referred by DCF case manager.
- Young Parents Program- No age requirements. Offers adoption placement counseling throughout the entire process. Provides baby clothing as needed (limited).
Appointments only.
- Nurse Assistants and Home Health Aides (NA/HHA's)
 - Total cost of class is \$900.00
 - Day classes run for approximately 7 to 9 weeks
 - Evening classes run for approximately 8 weeks
 - Tuition payment plan available
 - Eligibility Requirements: Must be 16 years of age

Admission Process:

- Go to the Catholic Charities offices and fill out a registration form (no money is due at this time)
- Bring Photo ID
- After being accepted must give \$100.00 deposit

HOW: Eligibility Requirements

There are no specific eligibility requirements. Requirements depend upon the service need. Catholic Charities South serves to all people in need regardless of faiths.
Call for an appointment.

WHO: Family and Community Resources Inc.
18 Newton Street
508-583-6498 or 1-800-281-6498

WHAT: Nonprofit Agency Providing Services to Victims of Trauma

WHEN: Monday - Thursday 8:00 AM until 7:00 PM, Friday 8:00 AM until 5:00 PM
Domestic Violence Hotline is operated 24 hours a day, 7 days a week

WHY: To receive the following offered

- School/Home Based Programs, when appropriate
- Counseling services for adolescents and children impacted by trauma, or who have witnessed violence
- Dual Diagnoses Services
- Support Groups
- Young Parent Support, including counseling
- Individual Therapy
- Batterer's Programs
- Advocacy for survivors of domestic violence
- Parenting Services
 - Responsible Fatherhood Program
- Visitation Center: provides a safe meeting place to both the custodial parent and the children.
- Child Witness to Violence Project is for children 3-17 years of age who have witnessed violence, services include:
 - Individual Therapy & Group Treatment
- Cape Verdean/Portuguese Program is for Portuguese and Cape Verdean victims of domestic violence, services include:
 - Community Outreach and Education
 - Individual and Group Therapy
 - Supportive Counseling
 - Case Management

HOW: Eligibility Requirements

- There are no eligibility requirements and referrals can be made by anyone
- Advocacy services are free of charge, counseling services are billed to insurance. If no insurance is available, please contact FCR to determine whether you would be eligible for free services.

Important Information: Individual treatment is provided in English, Portuguese, and Creole. Mental Health Services are only provided in English.

Information Provided By: Ruth Zakarin, Kathy O'Toole & www.fcr-ma.org

WHO: Greater Brockton Healthy Families
942 West Chestnut Street 2nd Floor
508-894-8543

WHAT: A Home Visiting Program For All First-Time Teen Parents

WHEN: Monday - Friday 9:00 AM until 5:00 PM

WHY: To receive the following services offered

- Referrals are made to local community services such as WIC, public assistance, pre-natal and post-natal care, vocational training, education, support,
- Home Visitors can help you:
 - Apply for medical insurance and help you find a doctor for your family
 - Obtain pregnancy and childbirth education
 - Prepare for your new baby and learn how your child grows
 - Learn different and nurturing ways to care for your baby
 - Feel comfortable caring for your infant
 - Keep your home safe
 - Deal with stress
 - Find and access different services
 - Build family directed goals based on your strengths
 - Assist with local transportation to appointments

HOW: Eligibility Requirements

- Must be a parent (mom or dad) under 21 years of age
- Pregnant or parenting your first child under the 12 months of age (at time of enrollment)
- Live in one of the eligible towns (Brockton is an eligible town)

Important Information: Referrals are not necessary. Anyone is able to call for services.

WHO: The Family Center
At Community Connections of Brockton
1367 Main Street
508-857-0272

The Keith School
175 Warren Avenue Room 206
508-580-0300

WHAT: Nonprofit that Provides Parent Education, Resources, and Support

WHEN: Monday - Friday 9:00 AM until 8:00 PM
Saturday 9:00 AM until 2:00 PM

WHY: To receive the following services offered

- Parent & teen groups, support & social activities
- Library
- Parent and Child Activities and Developmental Education
- Parent Leadership Development
- Parenting Classes
- Assistance with identifying community resources & navigating various systems (e.g. school systems, agency networks, assistance programs, etc.).
- Advocacy
- Citizenship assistance & voter registration
- Youth Support: Teen Centers and groups, youth and mentoring programs, youth leadership development, tween book club
- Education: Adult Education, conferences and workshops, healthcare education, information and referral
- Domestic Violence Awareness Services and Prevention

HOW: Eligibility Requirements

- Must be a parent or caregiver of a child
- Referrals are not necessary

Important Information: Call the main office for assistance and/or to enroll in email notification of upcoming groups and services. Visit the website below for upcoming programs and events.

Information Provided By: Dawn Fontaine & www.ccbrockton.org

WHO: Boys & Girls Club of Brockton

233 Warren Ave.

508-584-5209

www.bgcbrockton.org www.facebook.com/BGCBrocktonMA www.twitter.com/BGC_Brockton

WHAT: Nonprofit Youth Development Organization

WHEN: School Year (September-June)

Monday - Friday 2:00 PM to 6:30 PM (Ages 6-12)

Monday - Friday 2:00 PM to 8:00 PM (Ages 13-18)

Summer Camp (July-August)

Regular Hours: Monday - Friday 8:30 a.m. to 4:30 p.m. (Ages 5-13)

Extended Hours: Monday - Friday 7:30 a.m. to 5:30 p.m. (Ages 5-13)

WHY: To receive the following services offered

- Education & Career Development: Homework assistance, familiarity with computers, career exploration.
- Health and Life Skills: Comprehensive prevention program aimed at providing health and well-being education to youth on various topics such as nutrition and exercise, drug and alcohol use, and premature sexual activity.
- Sports, Fitness & Recreation: Designed to increase the daily physical activity of youth members & encourage healthier lifestyles.
- Character & Leadership Development: A variety of programs aimed at encouraging community service, civic engagement, and the development of leadership skills.
- The Arts: Programs are offering in partnership with the Fuller Craft Museum and are intended to increase youth access to arts through technical instruction and study. These programs are designed to promote creativity and independence.
- Summer Camp: Provides campers with fun indoor and outdoor educational experiences that promote education, health, and team building skills.

HOW: Eligibility Requirements

Must be between the ages of 6-18

Admission Process

- Complete the Membership Application
 - Application can be found on the website under the tab become a member
- Documents Needed: child's birth certificate, physical and immunization records
- School Year Membership is \$20.00.
- Summer Champ Camp costs \$100.00 per two-week session

Information Provided By: Monica Lombardo & www.bgcbrockton.org

WHO: Old Colony YMCA
Youth Branch: 465 Main Street
508-587-4242
Central Branch: 320 Main Street
508-583-2155

WHAT: Nonprofit Community Organization

WHEN: Hours vary depending on services & location

Youth Branch
Monday - Friday 9:00 AM until 8:00 PM
Saturday 8:00 AM until 1:00 PM
Sunday 9:00 AM until 1:00 PM

Central Branch
Monday - Friday 5:30 AM until 9:00 PM
Saturday 8:00 AM until 6:00 PM
Sunday 9:00 AM until 4:00 PM

WHY: To receive the following services offered

Individual or Family Memberships that provide access to:

- Swimming lessons and Water Safety Instruction
- Karate
- Summer Camp
- Dance and Music Classes
- Child Watch (while you are working out)
- Family events/activities
- Group fitness classes
- Personal Training
- Sports and Recreation
- Healthy Aging Classes

Child Care Center: is located at 850 West Chestnut Street; 508-588-6552
and offers childcare for Infants, Toddlers, Preschoolers and After School Care for
School-Age Children

Before and After School Child Care- 465 Main Street, 508-587-4242

Summer Fun Club- for ages 6 to 12 located at 320 Main Street, Brockton 508-583-2155.
Hours are Monday through Friday from 9:00 am until 5:00 pm. Children participate in
crafts, teambuilding, sports, educational and social activities. Your child must be
registered two weeks before attending the program.

Big Brother Big Sister- is a free mentoring program that matches youth 6-18 years of
age with adult mentors to enjoy activities together. For more information call 508-580-
7786.

Kidz Konnect- is a free violence prevention program for Brockton youth. Services include gender specific groups, youth activities, family events, parent education and financial literacy groups. In order to participate, you must obtain a Kidz Konnect card which is issued through the OCY Youth Branch & Big Sister Big Brother Program, the Brockton Boys & Girls Club, and the Cape Verdean Association. Each location will post the Kidz Konnect monthly calendar of activities, some activities and groups required pre-enrollment. For more information contact the Big Sister Big Brother program.

Reach and Rise- a mentoring program that is designed to match youth 6 to 17 years of age with one-to-one trained adult therapeutic mentors. For more information contact Ashleigh Joy at 508-580-7786.

Youth Focus- provides free on-site YMCA services such as: homework assistance, workshops, arts & crafts, field trips and health and fitness Monday through Friday 3:00 pm until 6:00 pm in the Crescent Court, Golden Circle, Hillside Village and Roosevelt Heights of the Brockton Housing Authority developments. **For more information contact Vivian Rene at 508- 897-1297.**

Safe Corners- is a street outreach program that is designed to prevent and intervene in gang and youth violence, assist in mediation and teach youth alternatives way to violence. Peace Advocates assist youth in obtaining other community services. To make a referral call Heather at 508-894-4250.

Mental Health and Substance Abuse Clinic- referrals are received only from the Department of Mental Health, or other OCY programs and services. For more information contact 508-427-4383 clinic or 508 584-1100.

Shelter Programs for Families Experiencing Homelessness-

Only accepts referrals through DTA
David Jon Louison Center
Family Life Center
Bolton Center

HOW: Visit any local Old Colony YMCA Branch. You may register for some programs and services online.

Important Information: Financial assistance is offered to those who meet eligibility requirements. The income of the parent and guardian of anyone under the 18 of will be counted in determining financial assistance. Summer camp scholarships are also available.

CHILDCARE

WHO: P.A.C.E. Child Care Works
105 William St., 4th floor, New Bedford, MA 02740
508-999-9930 or 800-338-1717

Brockton Parent Specialist:

Robin Brophy 508-895-7094 rbrophy@paceccw.org
Eloisa Pais 508-895-7103 epais@paceccw.org

WHAT: Provides financial assistance (in the form of vouchers) to eligible low income families needing childcare.

WHEN: Monday - Friday 8:00 AM until 5:00 PM

WHY: To receive the following services offered
Financial assistance for childcare

HOW: Eligibility Requirements

- Receive DTA benefits or are eligible for cash benefits from DTA
 - If you are not receiving DTA cash benefits, go to your local DTA office & apply.
 - Families who are not eligible for DTA benefits must contact P.A.C.E. directly in order to be placed on the child care wait listing list.
 - Low-income (based on the Massachusetts State Medium Income Guidelines which are available at mass.gov)
 - Are homeless or at risk of homelessness and have authorization from DHCD, DCF, or other agency (some families, such as homeless families and full-time students, qualify for full-time child care regardless of their activity schedule.)
 - Are age 65 or older and retired
 - You or your child have a disability or special need (the disability or special need must be certified by a doctor or clinic)
 - Meet school and/or work activity requirements
 - Child Care Eligibility
 - Attending School
 - Day or Summer School
 - Must be enrolled in school and submit your enrollment form to you DTA worker
 - College
 - Once accepted into college, submit your enrollment form (acceptance letter) to your DTA case worker.
 - Must be enrolled in at least 12 credit
- Does not include graduate, medical or law school

- Working
 - Have secured a job
 - Proof of full-time childcare need (30 hours or more per week)
 - Proof of part-time childcare need (20 hours per week)
 - Find a daycare provider
 - Schedule an appointment with your DTA worker. Your DTA case worker will then refer you to PACE who provides daycare vouchers.

Important Information: Families receiving TAFDC (Transitional Aid to Families with Dependent Children) should apply for child care through their local DTA office. There is no waiting period.

In some cases, parents/guardians must pay a fee based on income or family size. Funding for income-eligible child care is limited and not everyone who is eligible will receive child care assistance.

Non DTA Families who meet the above eligibility requirements can apply for a voucher directly with P.A.C.E.

WHO: Project Grads at Brockton High School
470 Forest Avenue
508-580-7493 or 7494

WHAT: Onsite Childcare Facility

WHEN: Monday - Friday 7:10 AM until 1:50 PM

WHY: To receive the following services offered

- Childcare
- Door to door transportation to and from school
- Parenting education and support

HOW: Eligibility Requirements

- Must be a student at BHS (day students)
- Students must be under the age of 20
- Must be pregnant or parenting

DAYCARE CENTERS

Brockton Day Nursery
243 Crescent Street
508-588-2700

Website: www.brocktonday.org

- Hours: Monday thru Friday 6:30 am until 6:00 pm
- Children can start at 2 months of age
- Offers Transportation
- Accepts Vouchers
- Accepts income eligible children ages 2.9 years and older

Westfield Childcare Center
470 Torrey Street
505-588-0100

Website: www.westfieldchildcenter.com

- Hours: Hours: Monday thru Friday 6:30 am until 6:00 pm
- Children can start at 6 weeks of age
- Offers Transportation
- Accepts Vouchers

Field House
1100 N. Main Street
508-580-1100

Website: www.fieldhousedayschool.com

- Hours: Monday thru Friday 6:30 am until 6:00 pm
- Children can start at 6 weeks of age
- Offers Transportation
- Accepts Vouchers

Children's Express
359 Manley Street, West Bridgewater
508-588-6644

Website: www.childrensexpresslearningcenter.com

- Hours: Monday thru Friday 6:30 am until 6:00 pm
- Children can start at 6 weeks of age
- Offers Transportation
- Accepts Vouchers

WHO: Self Help, Inc. Head Start
Ulysses G Shelton Head Start Center
370 Howard Street
508-587-1716

WHAT: Preschool Program

WHEN: Operates September to May
Monday - Friday 7:00 AM until 5:00 PM

WHY: To receive the following services offered

- Childcare
- Family Services
 - Family Advocates
 - Individualized Health Plans
 - Mental Health Services
- Transportation

HOW: Eligibility Requirements

- Meet income guidelines
 - Guidelines can be found at the below listed website
- Parent must be employed for 30 hours or more (for full time childcare) OR
- Enrolled in school
- Child must be 2.9 years of age & no older than 5 years of age
 - May begin the application process to be placed on the waiting list at 2.7 years of age.

Admission Process

- May apply directly at Self Help in person or by calling the office to set up an appointment

Documentation Needed

- Proof of Income
- Child's Birth Certificate
- Most recent physical and immunization records
- Social Security Cards for all household members
- Any other special documentation related to your child
- Proof of parent/guardian school enrollment (if applicable)

CLOTHING

CLOTHING SOURCES

The Charity Guild Thrift Shop

501 Main Street

508-583-5280

Hours: Monday through Saturday 10:00 am until 3:00 pm

Offers: New and/or gently used clothing and shoes for men, women and children as well as handbags, household goods, small appliances, books and jewelry.

Food Pantry: Open Tuesday, Wednesday and Thursday from 10:00 am until Noon. Must bring picture ID, and proof of residence (utility bill or rent receipt). Identification is required for each person living in your household.

The Salvation Army Family Store

87 Westgate Drive

508-427-9993

Hours: Monday through Saturday 9:00 am until 9:00 pm

Offers: New and/or gently used clothing and shoes for men, women and children as well as handbags, household goods, small appliances and books.

Teen Challenge Thrift Shop

1161 Main Street

508-427-6475

Hours: Monday through Friday 10:30 am until 7:30 pm

Saturday 9:30 am until 7:30 pm

Offers: Used furniture, household items, clothing and shoes for men, women and children.

EDUCATION

WHO: Brockton Community Schools
43 Crescent Street
508- 580-7595 or 508- 580-7596

WHAT: Fee- Based Community Schools Programs

WHEN: Year Round Office Registration Hours: Monday - Friday 10:00 AM until 2:00 PM
School Year Hours: Monday - Friday 8:00 AM until 4:30 PM
School Vacation Hours: Monday - Friday 8:30 AM until 3:00 PM
Summer Hours: Monday - Friday 8:30 AM until 3:30 PM

WHY: To receive the following services offered

- Academic Support such as English As A Second Language Instruction
- HiSET preparation
- Enrichment programs
- Recreation Programs
- School Vacation Programs
- Smart Start Extended Day
 - Before- and After-school programs
- Driver's Education (offered at BHS)
 - At least 15 years 9 months for classroom instruction.
 - Classroom Fee: \$250.00 (Payment options are available)
 - Must be 16 years of age and have a valid Learner's Permit to drive.
 - Driving Fee: \$340.00
 - Driving Fee: \$440 (if attended Driver Education Classroom at another location)
Each additional hour(s): \$40.00
Driving Instructor and Car Rental for License Exam: \$75.00
Students who are able to provide proof of Honor Roll status during the past 12 months will receive a \$50 credit on a new, Driver Education classroom registration.
 - For classroom fee for adults is \$340.00
 - Before class can start, a minimum number for students must be registered.
- Adult Education (BPS The Adult Learning Center)
- Adult Aquatics
- Group Fitness Program
- Art & Craft Classes
- Cooking Classes

HOW: Enrollment is handled on a first-come, first-served basis however preference is given to Brockton residents. Check the below listed website for up to date academic, enrichment and recreation programs. You are able to register online for all programs.

Information Taken From: www.brocktoncommunityschools.com

WHO: Brockton Educational Center for Adults (B.E.C.A)
243 Court Street
508-588-4646

WHAT: Adult Educational Resource

WHEN: Monday - Thursday 9:00 AM until 7:00 PM
Classes are Tuesday and Wednesday evenings from 5:00 PM until 9:00 PM

WHY: To receive the following services offered

- HiSET Preparation
- 4 levels of English Second Language
- Access to computer's during school hours
- Certified Nursing Assistance Program (CNA)
 - Cost is \$1,000 (covers books and clinical work)
 - Half of the tuition is due before the start of the program and the balance must be paid in full before the clinical work begins.

HOW: Eligibility Requirements

- Must be at least 16 years of age

Admission Process

Enrollment forms, application forms and course lists are posted in the center's office.

All new students at BECA are required to take an assessment test which includes English and Math. This test aims to evaluate the level of English and Math proficiency.

Interested students will be interviewed by the academic advisor and the course instructor prior to admission to any course.

WHO: Brockton Educational Talent Search (formally TERI)
Located within the Green Guidance Office & 231 Main Street, Ste R
508-894-4214 508-586-3146

WHAT: College Educational Resource

Student and their families work with advisors that assist the student complete their high school education and move onto college and other postsecondary education programs.

WHEN: 8:00 AM until 2:30 PM (Appointments can be made)
All workshops are held after school up until 3:30 PM and students are able to ride the late bus

WHY: To receive the following services offered

- SAT Prep Course and Fee Waivers
- Assistance in applying to college, for financial aid and scholarships
- Career assessment and planning
- Individual and Group Counseling
- Workshops for students and parents
- Free Field Trips & College Tours

HOW: Eligibility Requirements

- Brockton High School student

Walk in and request a Talent Search Application. Fill out a Talent Search Application and return in to the Talent Search staff who will arrange to meeting with you to go over your academic and career goals.

Documentation Needed

- Must have Social Security Number
- Must have Green Card (if applicable)

Federal guidelines requires the following: household income, parental information, student's social security number (and alien registration number if applicable) and parental signatures.

9th and 10th Grade Advisor: Monday and Wednesday

11th and 12th Grade Advisor: Tuesday and Thursday

Information Provided By: Rose Arthur

WHO: Brockton Public Library
Main Branch: 304 Main Street
508-580-7890

WHAT: Free Educational Resource

WHEN:

Main Branch: Monday & Tuesday Noon until 8:00 PM
Wednesday, Thursday, Friday & Saturday 9:00 AM until 5:00 PM

East Branch: 54 Kingman Street 508-580-7892
Hours: Tuesday 9:00 AM until Noon
Thursday 2:00 PM until 8:00 PM
Closed Monday, Wednesday, Friday & Saturday

West Branch: 540 Forest Ave 508-580-7894
Hours: Monday 9:00 AM until Noon
Wednesday 2:00 PM until 8:00 PM
Closed Tuesday, Thursday, Friday & Saturday

WHY: To receive the following services offered
Informational and reference sources
Computer and Internet Access

HOW: Open to anyone, however a library card is needed for computer use and to borrow items from the library. Library cards are free.

Process For Obtaining a Library Card:

Students Grades 9 – 12

- Driver's License with current address
Current school ID with photo.

Students Grades 7 – 8

- An official school document (i.e. report card or class schedule)
 - Those without identification will follow the requirements for a children's card.

Children to Grade 6

- Must be able to print their first and last name or are at least in kindergarten
- A parent, grandparent, or legal guardian/foster parent must be present and show identification with a current address and sign application

Adults

- Identification showing name, photograph, and current address
- Acceptable photo identification:
 - Driver's license
 - Massachusetts ID (issued by Registry of Motor Vehicles)
 - Passport
 - Student ID
- Acceptable current address identification
 - Any of the above photo IDs which also show current address
 - Checkbook
 - Utility bills
 - Lease agreement
 - Personal mail with current cancellation stamp

WHO: Brockton Public Schools- The Adult Learning Center
211 Crescent Street
508-580-7475

WHAT: Free Adult Education Offered Through Brockton Public Schools

WHEN: Monday - Thursday 8:00 AM until 9:00 PM
Friday 8:00 AM until 4:00 PM

WHY: To receive the following services offered

- Personalized Classes
- Beginning, Intermediate and Advanced ESOL Classes
- Beginning and Intermediate Literary Classes
- HSE Preparation Class
- Citizenship Assistance
- Counseling
- Referrals
- Tutors
- Family learning (Pre-K) classes for children of enrolled students
 - Children must be at least 3 years of age
- Basic assistance in the following areas: reading, writing, speaking, listening, math and problem solving skills.

HOW: Eligibility Requirements

- There are no eligibility requirements

Admission Process

- The Adult Learning Center has a waiting list for potential students. If anyone is interested in attending can call or stop by the center to be placed on the waiting list.

Information Provided By: The Adult Learning Center Staff

WHO: Brockton Public Schools Upward Bound
Located in Yellow Guidance of Brockton High School
508-894-4398

WHAT: A Free Academic & College Preparatory Program Designed to Assist Students Attending BHS

WHEN: Monday - Thursday 8:00 AM until 4:00 PM
After school programs are held Monday - Wednesday

WHY: To receive the following services offered

- SAT & MCAS Preparation
- College Preparation
- Mentoring
- Workshops (life skills, career, college, financial, etc)
- College visits
- Residential summer program on at Bridgewater State University
 - 6 weeks program where students live, take course and participate in activities on the college campus.

HOW: Eligibility Requirements

- Brockton High School student grades 9 to 12
- Low Income
- First Generation (college student)
- Must be willing to fully commit to program participation

Admission Process

There is a 50 student limit for program participation however new space is available at the end of each year after seniors have graduated. After the initial meeting with Upward Bound staff, students will be interviewed and screened to determine if they meet eligibility requirements.

WHO: Champion High School
Located at the Keith Center
175 Warren Avenue
508-894-4377

WHAT: Alternative High School Option For Students Living in Brockton

WHEN: Monday - Friday 8:30 AM until 2:40 PM

WHY: To receive the following services offered
High school diploma

HOW: Eligibility Requirements
Brockton Resident
Middle school guidance counselors are able to assist in determining if Champion High School is the best choice for the student

Admission Process

- Documentation Needed (for students new to Brockton)
 - Passport/Photo ID/ Driver's License
 - Birth Certificate
 - Immunization Records
 - 3 Proofs of Residency
- Students must apply to Champion High School
- After applying students must take a placement test

WHO: Edison Academy at Brockton High School
Located in Green Building
470 Forest Avenue
508-580-7638 and 508-580-7901

WHAT: An Evening Diploma Program for Students Looking To Earn Their High School Diploma

WHEN: Monday - Thursday 2:15 PM until 8:15 PM

WHY: To receive the following services offered

- High school diploma
- Off-site education opportunities such as:
 - Gateway to College program at Massasoit Community College
 - see description on page 40
 - Job Placement Internships/Work Study Opportunities
 - Project-Based Learning
 - Odysseyware Program (online learning)

HOW: Eligibility Requirements

Must be at least 16 of age or over

Admission Process

- Must first go to the Brockton Public School Parent Registration Center
See page 30 for additional enrollment information
- After you have registered at the BPS Parent Center you may go to Brockton High School green building to register with Edison Academy.

Documents Needed For Registration at Edison Academy

- Transcript from your most recent public school
- Individual Education Plan for Special Education students
- MCAS scores (if applicable)
- Attendance & discipline records
- ACCESS test records for English Language Learners
- Complete the registration form that can be downloaded at:

www.brocktonpublicschools.com/uploaded/Schools/Edison_Academy/Edison_AdultEd_RegistrationForm.pdf

Important Information: Students who are seeking their diploma must meet all graduation requirements, including demonstrating competencies on the MCAS assessment.

Information Provided By: Kimberly Dacosta

WHO: Brockton Adult Evening Diploma Program
Under the Auspices of Brockton Community Schools
Green Building in Brockton High School

WHAT: Educational Resource

WHEN: Monday - Thursday 2:15 PM until 8:15 PM

WHY: To receive the following services offered
High school diploma

HOW: Eligibility Requirements

- Must be age 22 years of age or over or a student seeking to bring back credits to another educational institution.
- Must be able to speak, read and write in English.
- Must provide official transcript of previously passed courses if taken in other secondary schools or colleges if seeking diploma.
- Must be available to take courses between 6:15 pm and 8:15 pm Monday, Tuesday, Wednesday and/or Thursday.
- Must be willing to prepare for and take ELA, Math and Biology MCAS to be eligible for diploma. (Documented previously passed MCAS scores will be accepted.)

Important Information: Prospective students may take one course per night, up to four courses each semester. (More courses may be taken each semester if the courses are on-line.) To inquire about current fees, contact the office at 508-580-7638 or visit www.BrocktonPublicSchools.com, under the “our schools” tab. Fees are slightly higher for non –Brockton residents. Full payment must be made prior to attending classes.

Information Taken From: www.Brocktonpublicschools.com

WHO: Edison Academy, Pathways Center
Located at the Keith School
175 Warren Avenue

WHAT: A dropout prevention and re-engagement program for over-age and under-credited students who have left school without a diploma or are considering dropping out. Provides personalized learning plans and flexible scheduling to help students achieve college and/or career-readiness.

WHEN: Monday - Thursday 8:30 AM to 3:00 PM

WHY: To receive the following services offered
Traditional paths to graduation have been unsuccessful

- Smaller learning environment
- Self-paced
- Individual learning plan
- Dual enrollment opportunities
- Certificates & Industry recognized credentials

HOW: Eligibility Requirements

- Ages 16-21 (must be able to finish by 22)
- Brockton resident

Admission Process

May be referred from current Brockton Public Schools enrollment or must be registered as a BPS student through BPS Parent Registration Center.

Important Information: Students will receive a high school diploma through Edison Academy. Students are able to complete class work online with the use of Pathways computers.

Pathways staff can help students with referral to HiSet (GED), YouthBuild, Job Corps, Gateway to College, or other academic/vocational programs for students interested in these programs.

WHO: Independence Academy
460R Belmont Street
508-510-4091 Fax: 508-857-0815 or 508-232-3985

WHAT: An alternative secondary school for adolescents with substance abuse and dependence problems who along with their parents and/or guardians are willing to fully participate in their recovery process.

WHEN: Year Round Summer Program
Mon, Tues, Thu, Fri Call the office for updated
 9:00 am to 3:30 pm information.
 Wed 9:00 am- 2:25 pm

WHY: To receive the following services offered

- Professional academic support with coping with substance abuse and dependency issues
- On-site recovery counselor
- Individual recovery plan
- Recovery support groups
- Health and wellness curriculum and activities
- 12- step or other recovery program meetings
 - Students must attend at least 2 per week

HOW: Eligibility Requirements

- Students must be in grades 9-12
- Students must have successfully completed the primary phase of treatment or have maintained documented sobriety for at least thirty (30) days.
 - ALL ELIGIBILITY REQUIREMENTS ARE CASE BY CASE BASIS. FEEL FREE TO CONTACT THE OFFICE FOR ANY QUESTIONS CONCERNING ELIGIBILITY.

Admission Process

- Call the above listed numbers and speak with Anthony Castaldi (Administrative Assistant) or Ryan Morgan (Principal) OR
- Complete the Independence Academy Referral Form located at www.northrivercollaborative.org/Portals/2/IA/IA%20form%20referral.pdf and fax to the above listed fax numbers
- Documents that will be needed during the referral process:
 - All school records and transcripts, including disciplinary record, IEP or 504 plan (if applicable)
 - Academic testing, MCAS scores, SAT scores
 - Psychological assessment or substance abuse assessment

- Release of information forms including criminal and medical records, prescription medications

After the referral packet has been reviewed and approved (student meets admission requirements) by the Intake Coordinator the potential student and their family will be contacted to schedule a tour and orientation.

- If the student and their family would like to continue the admission process after the tour
 - Student will be given an application packet to complete
 - Interviews will be scheduled with the Intake Coordinator, Recovery Counselor, and Guidance Counselor
- Student will be given an initial drug screen when their interview is conducted.
- After the interview, the application and all required documents are received, the student's application will be reviewed by the Admission's Review Team for consideration of admission.
- Upon completion of the Admission process and approval for admission from the Admission's Review Team, the student and his family will be contacted and informed of start date.

WHO: CHOICES at Massasoit Community College
One Massasoit Boulevard Brockton, MA 02302
508-588-9100 ext.1316

WHAT: Educational Support Service

WHEN: Monday - Friday 8:30 AM until 5:00 PM

WHY: To receive the following services offered

- One on one support services
- Academic and career counseling
- Individual and group tutoring

HOW: Eligibility Requirements

- Low income
- Qualified Transitional Assistance recipients

Admission Process

- Call the above listed phone number to speak with a Choices staff member. If there is not an answer, leave a message with your name, phone number and best time to reach you. A staff member will call you as soon as possible.
- During the phone call with the Choices staff will ask you a series of basic questions to determine eligibility. Once eligibility is determined the Choices staff will invite you to come to the program for an assessment.
- After the assessment is completed, Accuplacer Computerized Placement Test is scheduled.

Important Information: The average CHOICES student participates in the program for one or two semesters before matriculating into the general college population. For eligible recipients, day care fee assistance may be available through the Department of Transitional Assistance.

Referrals are not required and all services are free

Information Provided By: Director, Patricia Reale and Assessment & Advisement Specialist,
Alice Wallace-Moore

WHO: Gateway to College at Massasoit Community College
One Massasoit Blvd.
508-588-9100 ext: 1691

WHAT: A Dual High School Enrollment/College Credit Program

WHEN: Monday - Friday 8:00 AM until 4:30 PM

WHY: To receive the following services offered

- High School Diploma
 - Students receive a high school diploma from the district in which they live
- College Credits
- Flexible Schedules

HOW: Eligibility Requirements

- Between 15 and 21 years old with at least an 8th grade reading level
- Are able to attain a high school diploma before turning 22 years of age
- Are behind in credits to graduate on time or with designated class.
- Are currently registered in Brockton Public Schools (Proof of school district registration required)
- Other eligibility requirements may apply

Admission Process

- Register for Placement Testing
 - Register by calling the above listed phone number
- Complete Placement Testing
 - Must bring your I.D to testing. (Students will not be permitted to test without it)
 - Testing must be completed before attending Information Session
- Must register and attend Information Session
- Complete Application Packet
- Attend Individual Interview
 - Acceptance is not guaranteed
- Attend New Student Orientation

Important Information: College tuition, fees and books are paid through scholarship. Students will pay a registration fee of \$57.00 for each semester students are enrolled in the program. To avoid additional charges students must provide verification of having health insurance. May follow Gateway on Facebook (facebook.com/gatewaystaff), Twitter& Instagram

Information Provided By: Desiree Singleton & www.gateway.massasoit.mass.edu

WHO: The Marilyn Maxwell Latch Academic Support Program
At Massasoit Community College
One Massasoit Blvd.
Technology “T” Building Room T330
508-588-9100 ext. 1070

WHAT: A Short Term Support Program

WHEN: Monday -Friday 8:30 AM until 5:00 PM

WHY: To receive the following services offered

- Tutoring
- Academic counseling
- Career counseling
- Peer Mentoring (former Latch students)

HOW: Eligibility Requirements

- Must be matriculated Massasoit student
- Must be enrolled in a daytime degree or certified program
- Must attend Brockton campus

Information Provided By: Joseph Harris & www.massasoit.edu/academics/academic-resource-center/latch/index

WHO: School on Wheels
790 West Chestnut Street
508-587-9091

WHAT: This program offers guidance and assistance for students impacted by homelessness who are in high school and are interested in continuing their education

WHEN: Monday - Friday 10:00 AM until 6:00 PM

WHY: To receive the following services offered

- One on one discussion and assessment of the student's needs (realistic education goals)
- Complete and Education Commitment agreement with students
- Assistance with application processes and scholarship opportunities
- Assistance with school fees, cost of books, housing deposit, etc.
- Assistance with basic school supplies
- Connect Students to vocational programs and resources
- Assist with transportation to and from college and vocational programs when appropriate
- Provide Tutoring
- Advocacy

High School Plus Program provides: assistance with college application, free school supplies, financial assistance (items not covered by financial aid) advocacy, guidance and support services after high school graduation and into college. Advocates also connect students with colleges, vocational programs, and local agencies.

HOW: Eligibility Requirements

- Unaccompanied Minors: those living without their parents
- Homeless youth

Important Information: Referrals are not required but are a good source of communication between SOW, the student and their current academic counselor.

Information Provided By: Hannah Taverna & www.sowma.org

WHO: Training Resources of America, Inc.
231 Main Street, Suite 302
508-587-6115

WHAT: Private, Non-Profit Community Based Organization

WHEN: Monday - Thursday 8:30 AM until 8:00 PM
Friday 8:30 AM until 5:00 PM

WHY: To receive the following services offered

- ESOL for adults
- ESOL Career Pathways for Adults
- ABE for adults
- Young Parents program for TAFDC 16 - 23 year olds
- Achieve! Youth Opportunity Program for out of school youth
- Employment Prep. for TAFDC recipients

HOW: Eligibility Requirements

For eligibility, call the office (as it differs per program and funding stream)
Languages offered: All instruction is in English. TRA has multilingual staff

WHO: YouthBuild (Old Colony YMCA)
60 Skinner Street
508-894-2816

WHAT: A 9 month (January- September) HiSET Preparation and Work Study Program

WHEN: Monday - Friday 7:30 AM until 4:30 PM

WHY: To receive the following services offered

- HiSET curriculum
- Job Placement Assistance
- Post-Secondary Education Assistance
- Life Skills Programming
- Leadership and Civic Engagement Opportunities
- Green Industry Training
- Construction Training
- Health Care Training
- Community Resource Referrals

HOW: Eligibility Requirements

- Be between the ages of 16-24
- Have not completed high school or a GED program

Application Process

To begin the application process you may visit the program in person or call to schedule a meeting with a case manager

Admission Process

- Complete an application
- Take a Placement Test
- Interview with program staff

Important Information: Students receive a bi-weekly stipend based on attendance and performance. If you apply after January you must wait until the next enrollment period before you may begin classes.

Information Provided By: Joe Barakat & www.oldcolonymca.org

EMPLOYMENT

WHO: Brockton Area Workforce Investment Board (BAWIB)
34 School Street 2nd Floor
508-584-3235

WHAT: Employer Education and Workforce Development Organization

WHEN: Monday - Friday 9:00 AM until 4:00 PM
Resource Room closes at 4:00 PM

WHY: For the following services offered

Career Works located at 34 School Street (rear of building on the 1st floor) offers assistance with looking for a job, making a career change, increasing earning potential, or seeking a top quality job applicant. CareerWorks serves the greater Brockton area. Job seekers are given the tools to find the right job, and a list of available job openings and the skills they require. Job seekers can work with experienced, highly qualified, and friendly staff to assist in finding the perfect employment match. The Resource Room at CareerWorks provides job seekers with office support and reference materials. Another service available is the Disability Program Navigation, designed to provide support to individuals with disabilities during their job search. Also at CareerWorks is Personal Support Counseling, Unemployment Insurance, and Veteran Services. Links to outside resources are provided on the Internet - ranging from jobs, moving, and education to childcare, public transportation, and community information.

For more information, call (508) 513-3400 or visit www.careerworks.org

Youth Works (located on the lower level) offers assistance to young people to achieve their career goals by providing workshops, access to the Resource Room, and job placement assistance. The Resource Room is a computer lab for participants to work on their résumés, online job applications, school projects, etc. It also contains a “Hot Jobs Board” which has several youth-friendly job postings from local companies. On a year-round basis, jobseekers can be connected to private employer partners depending on availability and suitability. 16-21 year-olds residing in a low-income household can receive a 120 hour paid internship in an industry of their preference to build entry-level job skills through the YouthWorks Summer Jobs Program (funded by Commonwealth Corporation). In addition to walk-in tutoring, YouthWorks has partnered with agencies that offer in-school services, HiSET preparation, college transition and financial assistance, and occupational skills training. Upon intake, staff will informally identify suitability and/or eligibility for specific programs and make appropriate referrals. For more information, call (508) 584-9800 or visit www.bawib.org/youthworks

offers assistance with summer work, job searches, resume writing, work readiness trainings, career awareness/ development services, internship and volunteer placements with a focus on “at risk” youth. Engaged is a program offered by YouthWorks that provides a free online course to help youth pass the HiSET exam. 508-584-9800
CAP IT (Career Assessment, Preparation, Internship, Transition) offers assistance with writing resumes, exploring career choices, researching scholarship opportunities, provides assistance with FAFSA application and college applications.

HOW: Eligibility Requirements

Career Works: Must be able to speak and understand English, actively looking for employment and authorized to work in the United States,

Youth Works: Must be age 16-21 or years of age, able to speak and understand English, actively looking for employment and authorized to work in the United States.

YouthWorks is available to meet with BHS students in the Access Center on Monday's during school hours

CAP IT: Must be a Brockton resident, high school senior, and income eligible.

Important Information: There are no fee for services.

BAWIB, along with the Mayor of Brockton, charters CareerWorks, the One Stop Career Center operated by the University of Massachusetts Donahue Institute and YouthWorks, the youth career and educational resource center. Providing oversight and leveraging resources, BAWIB works with community leaders to respond to current trends in their region.

Obtaining a Worker's Permit

What you need to get a work permit

1. You must have a job before you apply for a work permit
2. Workers under 16 are required to have two forms completed before the School Department can issue a work permit.
 - The School Department will give the worker a Promise of Employment Form to be signed by their employer and their doctor.
 - The worker then goes to their school to get a School Record form signed.
 - Both forms must then be returned to the receptionist at the Crosby Administration Building, who will review the forms and issue a work permit.
3. Under 16 - bring proof of age - a birth certificate, passport, or alien/green card
4. Over 16 - bring proof of age - all of the above and/or driver's license

14- and 15-year-old Workers

May only work after school, after 7 a.m. but no later than 7 p.m.

Summer hours can be from 7 a.m. until 9 p.m.

May work up to 18 hours per week, 3 hours on a school day and 8 hours a day on Saturday, Sundays & holidays

May work no more than 6 days per week

When school is not in session: may work a maximum of 40 hours per week, 8 hours per day and 6 days per week

16- and 17-year-old Workers

May not work before 6 a.m. or after 10 p.m. (except in restaurant until midnight on Fridays, Saturdays and during school vacation)

During the school year, may work a maximum of 48 hours per week, 9 hours per day, 6 days per week

When school is not in session: may work a maximum of 48 hours per week, 9 hours per day, 6 days per week

Under 14-years-old

There are certain jobs, like delivering newspapers or doing light farm work, that do not require working papers.

Work Restrictions

Workers younger than 18 are unable to perform the following task: drive a vehicle or forklift; use meat slicers or power-driven bakery machines; handle, serve or sell alcoholic beverages; use a circular saw, band saw, guillotine shears or a box crusher; work in wrecking, demolition, ship breaking or excavation fields; work in mining, logging or sawmilling fields; perform roofing or railway operations functions; manufacture or store explosives; or be exposed to radioactive substances, among other provisions.

Important Information: Brockton High School Students may apply at the main office and all other students may obtain an application at the central office located at 43 Crescent Street 508-580-7000

FINANCIAL ASSISTANCE

WHO: Department of Transitional Assistance (DTA)
Brockton Location:
60 Main Street
508-895-7000

Mail or Fax All Verification Documentation to:
DTA Document Processing Center
P.O. Box 4406
Taunton, MA 02780-0420 Fax: 617-887-8765

WHAT: Federal and state funded cash and food assistance service

WHEN: Monday - Friday 8:00 AM until 5:00 PM

WHY: To receive the following services offered

- Cash Assistance
- Food Assistance (See pages 61-62 for information on SNAP)

DTA 24 Hour Self Service and Assistance Line: 877-382-2363

- Current case status and benefits (Cash and SNAP)
- Date of your next recertification for SNAP benefits
- Request an Income Verification Letter
- Update your case
- Learn how to apply
- Speak to a DTA case worker
- Domestic Violence Assistance

HOW: Eligibility Requirements

- Must have at least one dependent child under 18 or 19 (including teen parents) OR
- Pregnant women with no children (the child is expected to be born within 120 days of the application)
- Meet income and asset limits
- Be a U.S. citizen or a legal immigrant
- Live in Massachusetts
- Must be willing to cooperate with child support order

Application Process: Individuals or families may apply for TAFDC (cash) benefits by visiting their local Department of Transitional Assistance (DTA Office).

Documentation Needed To Apply

- Proof of identity and age (driver's license, birth certificate, voter registration)
- Social Security numbers for all members of your household or proof that you have applied for them
- Proof that your children are related to you and how old they are (birth certificates, statement from someone who knows your family, school records, medical records)
- If you are a single parent, proof that the other parent of your children is dead or not living with you (divorce records, death certificate, sworn statement)
- Proof of immigration status if you are not a U.S. citizen
- Proof of income (pay stubs, government checks)
 - If you are 17 years of age and under your work income is not counted with food stamps but is counted with cash benefits.
- Proof that you are not eligible for unemployment compensation
- Proof of housing expenses (e.g. Landlord Verification Form (revised 1/2008), rent receipts, mortgage)
- Proof of address (landlord's statement, utility records)
- Proof of immunization for your pre-school children (note from your doctor, DTA form signed by your doctor)
- Additional documentation may be required

Important Information: DTA will decide if you are eligible within 30 days from the date you apply. If approved you will be sent an EBT card and your benefits will begin from the day you applied. If you are not eligible, you will be sent a denial notice, instructions for filing an appeal will be included with the denial notice.

If you do not speak English, DTA will provide a translator and give you information written in your language. You may also bring a friend or family member to translate for you.

If you are applying for DTA benefits you must comply with DTA child support request.
Department of Revenue (DOR) Child Support Enforcement Unit 800-332-2733
<http://www.mass.gov/dor/child-support/>

You may also visit www.mass.gov/vg/selfservice and register in order to view both your cash and food stamp benefits.

After registering online you may view your DTA benefits at: gateway.hhs.state.ma.us

The time frame for receiving DTA benefits begins when your child turns 2 years old and last for 2 years.

PROOF OF WHO YOU ARE

What you Need to Prove	Examples of Proofs You May Provide
Identity	Driver's license, birth certificate, hospital birth record, court records, or other official government documents
Date of Birth	Driver's license, birth certificate, hospital birth record, court records or other official government documents
Social Security Number	Tell us the SSN of your household member(s) or show that you have applied for a SSN for all household members applying for benefits.
Relationship	Birth Certificate showing names (s) of parent (s), marriage certificate, divorce papers, adoption papers, or records that show that all members of your household are related
Foster Care	Child protection agency documents or court records that show a foster care arrangement.
Guardianship	Child protection agency documents or court records that show a guardianship arrangement.
Citizenship	U.S. passport, birth certificate, certificate of naturalization.
Noncitizenship Status	Alien Registration Card, Employment Authorization Card, Temporary Residents Card, Arrival-Departure Record or other written documentation from the United States Citizenship and Immigration Services or an Immigration Attorney. Documents showing sponsorship arrangement.
School Attendance	Signed statement from school official or School Verification form; or you may provide good cause for not meeting school attendance requirements.
Family Cap Exception/ Waiver Request	Proof that a child may be included in your grant. Your case manager will tell you what proofs you need and give you a DTA form that you must complete and return.

PROOF OF ASSETS

What You Need to Prove	Examples of Proofs You May Provide
Bank Account	Current statement from bank of financial institution for all checking, savings or Certificates of Deposit or IRAs
Life Insurance	Live insurance policy or written statement from the issuing agency showing face value and cash surrender value.
Vehicles	Documents showing the ownership and value of your vehicle(s). For example, the title(s)
Burial Insurance or Prepaid Funeral Agreement	Policy or signed statement from; burial contract or trust; cemetery plot deed.
Trusts, Stocks, Bonds and other Financial Holding	Trust fund documents; proof of ownership of stock certificates and/or bonds; documents showing the value of the asset. If inaccessible, provide proof of inaccessibility.
Other Assets and Financial Holdings	Documents showing the value of the asset. If inaccessible, provide proof of inaccessibility.
Property	Current tax bill, written appraisal. If inaccessible, provide proof of inaccessibility
Pension and Retirement Funds	Documents showing value of pension, IRA, Keough, 401k or other pension funds. If inaccessible, provide proof of inaccessibility
Transferred Asset	Receipts or documents proving how assets were spent
Lump Sum Payment	Benefit or award letter, copy of payment document or check, written statement from agency making the payment

PROOF OF WHERE YOU LIVE

What You Need to Prove	Examples of Proofs You May Provide
Address	Current rent receipt or lease, deed, mortgage statement, Landlord Verification form, Shared Housing Verification form, voter registration card or written statement from the person with whom you are living
Living Arrangement	Current rent receipt or lease, deed, mortgage statement. If you are living with another person and are sharing expenses, a Shared Housing Verification form or written statement from the person with whom you are living that shows the entire monthly housing costs and your portion of the monthly cost.
Massachusetts Residence	Current rent receipt or lease, deed, mortgage statement, Landlord Verification form, Shared Housing Verification form, voter registration card or written statement from the person with whom you are living.
Temporary Absence	Proof that absence is temporary, for example, medical documentation, work, school or institution documents.

CHILD SUPPORT INFORMATION

What You Need to Prove	Examples of Proofs You May Provide
Absence of a Parent	Court records, divorce decree, separate support order, correctional institution records, proof of death of absent parent.
Paternity	User defined.
Cooperation with Child Support	Official documents that provide good cause for not cooperating with Child Support; for example, court, medical, criminal, child protective services, social services, psychological or law enforcement records.

HEALTH AND MEDICAL INFORMATION

What You Need to Prove	Examples of Proofs You May Provide
Pregnancy	Statement from your doctor/medical provider of pregnancy and the date your child is due to be born.
Immunization	Immunization records, a written statement from a health care provider, a completed Certification of Immunization Status form; or provide proof of good cause for not immunizing your child.
Health Insurance	Copy of health insurance card or copy of health insurance policy.
Physical or Mental Incapacity	Proof that you are unable to work or participate in a work program activity due to a physical or mental condition. For example, written statement from your health care provider, TAFDC Disability Supplement form, EAEDC Disability Supplement form with the EAEDC Medical Report, proof of Social Security Disability or SSI benefits, proof of application for SSI benefits.

PROOF OF EXPENSES

What You Need to Prove	Examples of Proofs You May Provide
Dependent Care	Written statement from your child care provider or a canceled check or money order paid to the child care provider, signed statement from person who is employed or participating in an educational or training activity
Medical Expenses	Receipts for out-of pocket expenses, such as co-payments or premiums on health insurance, dentures, eyeglasses, hearing aid batteries, prescription medications, doctor-prescribed pain relievers, over the counter drugs, and transportation expenses that you pay to get medical services.
Child Support Paid to a Non-household Member	Court documents showing a legal obligation, proof of payment.
Shelter Expenses	Current rent receipt. Landlord Verification form or lease agreement, mortgage statement, tax and home insurance bills.
Utility Expenses	Current bills for oil, gas, electricity, telephone (including cell phone), or other utility expenses such as wood, coal, garbage disposal, fuel assistance letter.

PROOF OF YOUR INCOME

What You Need to Prove	Examples of Proofs You May Provide
Earned Income	Proof of gross income for all household members. The last 4 weeks' pay stubs or a statement from your employer written on company letterhead.
Self- Employment Income	Records that show gross income: tax records, IRS 1099 form, or other appropriate documents. Also, provide business records to prove your business- related expenses.
Rental Income	Records that show how much you receive for rent from your tenant or roomer/boarder: leases agreement or written statement from the tenant showing the amount of rent paid. To get credit for business costs for your rental unit (s), give us copies of mortgage, tax bill, home insurance, water and sewer bills; and current utility if utilities are provided for the rental unit (s).
Business Expenses	Business records to prove your business- related expenses. To get credit for business cost for a rental unit (s), give us copies of mortgage, tax bill, home insurance, water and sewer bills; and current utilities are provided for the rental unit (s)
Unearned Income	Proof of unearned income for all household members. Benefit or award letter, copy of payment document or check, or written statement from agency making the payment. For example, Retirement, Survivors, Disabilities Insurance (RSDI), SSI, Unemployment Benefits, Worker's Compensation, Veteran's Benefits, Railroad Retirement Benefits, support/alimony payments receive, pension award letters
Reason Not Employed	Layoff notice or letter of dismissal, current unemployment registration, proof of unemployment claim status.
Garnishment Amount	Pay stubs or other income stub showing garnishment amount, or statement from employer or agency written on official letterhead.

OTHER INFORMATION

What You Need to Prove	Examples of Proofs You May Provide
Date of Death	Death certificate, newspaper death notice, signed statement from funeral director, hospital records, and police records.
Prior Assistance	Closing letter or statement that you are no longer receiving assistance in another state.
Vendor Payments	Certificate or proof that housing meets health and safety standards, including lead paint certificate (if appropriate), current utility bill.
Deemor Information	Information about a person (deemor) who may be financially responsible for you, for example, statement from a sponsor, proof of that person's additional dependents.
Authorized Representative	User defined.
Percent Accessible	User defined.
Effort to Become a Citizen	User defined.

EBT Benefit Availability

- **Based on the last digit of your SSN you will receive your benefit(s) on the following dates:**

SSN	Cash/SNAP Benefits	Cash
-0	1	16
-1	2	17
-2	4	19
-3	5	20
-4	7	22
-5	8	23
-6	10	25
-7	11	26
-8	13	28
-9	14	29

FOOD/ NUTRITION

WHO: Supplemental Nutrition Assistance Program- SNAP (Formerly known as food stamps)
See pages 50-59 for additional DTA information

WHAT: A Nutritional Food Program

WHEN: Monday - Friday 8:00 AM until 5:00 PM

WHY: To receive the following services offered
Food Assistance

HOW: Eligibility Requirements

- Anyone can apply for SNAP benefits.
- Eligibility is based on family size, citizenship status, household income and other expenses.
- You can visit www.gettingfoodstamps.org to check eligibility.

Apply:

- If you are eligible you may apply in person at your local DTA office or you may request to have a SNAP application mailed to you over the phone by calling 1-800-645-8333. You may also find an application at <http://www.mass.gov/eohhs/docs/dta/c-snapapp-eng.pdf>
 - If the above link does not work you may do a Google search for SNAP application MA (Massachusetts)
- You may apply online by visiting www.mass.gov/dta and clicking on the tab Apply for SNAP/Food Stamps Online
- After completing the application you may return it by mail or fax it to DTA, (see page 50 for instructions)
 - After submitting your application you have 30 days to submit the following documents to DTA. You can choose to submit these verification with your application or mail them separately. Include your name and the last four number of your social security number on each of your documents that you submit, do not send originals.
 - Documents showing your name, address & social security numbers for all household members applying
 - Proof of income for the previous four weeks
 - For non-citizens: proof of legal non-citizen status.
 - Other documents that might help increase your benefit amount
 - Child and adult care expenses
 - Housing costs (rent or mortgage and utilities)
 - Out-of-pocket medical expenses (if age 60 or over, or disabled)
 - Child support payments being made to a child living outside of the household

Application Process:

Once your application has been reviewed you will be contact by your assigned DTA caseworker for a phone interview.

Important Information: Cash assistance and SNAP benefits are two separate programs with different eligibility requirements.

Information Taken From: www.gettingfoodstamps.org

WHO: Women Infants Children (WIC)
 795 Pleasant Street
 508-588-8241

WHAT: A food program that provides nutrition and health education, healthy food and other services free of charge to Massachusetts families who qualify.

WHEN: Monday - Thursday 8:15 AM until 5:30 PM
 Friday 8:15 AM until 1:00 PM
 Saturday 8:15 AM until 3:00 PM

WHY: To receive the following services offered

Baby Food	Brown Rice	Canned Fish
Cereal/Oatmeal	Cheese	Whole Wheat Pasta
Eggs	Fruit Juice	Fruits and Vegetables
Infant Formula/ Milk	Tortillas	Peanut Butter
Tofu	Whole Grain Bread	Dried or canned Beans/Peas

HOW: Eligibility Requirements

- Must live in Massachusetts
- Have a nutritional need (WIC staff can help you determine this)
- Caregiver (Mother, Father, Grandparents, Stepparents, etc.) of a child under 5 years of age
- Pregnant or breastfeeding woman
- Have a family income less than WIC guidelines

Persons in Family or Household Size	Annual	Monthly	Twice-Monthly	Bi-Weekly	Weekly
1	\$21,590	\$1,800	\$900	\$831	\$416
2	29,101	2,426	1,213	1,120	560
3	36,612	3,051	1,526	1,409	705
4	44,123	3,677	1,839	1,698	849
5	51,634	4,303	2,152	1,986	993
6	59,145	4,929	2,465	2,275	1,138
7	66,656	5,555	2,778	2,564	1,282
8	74,167	6,181	3,091	2,853	1,427
Each Add'l Member Add	+\$7,511	+626	+313	+289	+145

Admission Process

Call the WIC Program in your area to schedule an appointment. Walk-in's are accepted every day except for Sunday.

1. In Brockton there are two locations:

795 Pleasant Street: 508-588-8241

63 Main Street (located within Brockton Neighborhood Health Center):
508-559-6699

This location only operates on Tuesday's.

2. If moving to Brockton, WIC may be transferred over the phone or at one of the WIC locations. After you have transferred your WIC you will also need to schedule an appointment in order for your child (ren) to be seen at the new WIC location.

What to bring to your appointment:

Photo I.D (can also be school I.D)

Proof of Income

Proof of Address (any mail with your name on it)

Proof of Pregnancy (if pregnant, ultrasound or any medical documentation)

Insurance Card

Immunization Record Book (for child)

Your child must also be present at this appointment.

3. Must reapply each year and when reapplying for, bring the following documents:

WIC Folder

WIC Gold Card

Proof of Address

Proof of Income

Proof of Insurance (Insurance Cards)

Your child must also be present at this appointment.

LOCAL PANTRY'S

Pantry: Assembly of God (closed in August)
Location & Phone: 199 Warren Ave 508-583-72222
Days and Hours: 10:00 AM until Noon
Requirements: Brockton resident, photo ID and a current bill/mail
Frequency: Once every 2 months

Pantry: Brockton Temple SDA Food Pantry
Location & Phone: 253 Court Street 508-851-0477
Days and Hours: Friday 10:00 AM until Noon
Requirements: N/A
Frequency: Once per month

Pantry: Catholic Charities
Location & Phone: 169 Court St. (Plymouth St. Entrance) 508-587-0815
Days and Hours: Monday, Tuesday, Wednesday 10:00 AM-Noon, 1:00 PM-3:00 PM
Friday 10:00 AM- 1:00 PM Monday nights **only** 5:00 PM- 7:00 PM
Requirements: ID and current mail/bill or letter
Frequency: Once every 3 months

Pantry: The Charity Guild
Location & Phone: 501 Main St. 508-583-5280
Days and Hours: Tuesday- Thursday 10:00 AM until Noon
Requirements: Photo ID & Current bill/mail
Frequency: Once every 2 months

Pantry: Christ the King/SVDP Food Pantry
Location & Phone: 54 Lyman St. 508-586-1575
Days and Hours: Only by appointment
Requirements: East Brockton Resident only, Photo ID & Current bill/mail
Frequency: Once per month

Pantry: Food for Friends- First Lutheran Church
Location & Phone: 891 Montello St. (Fruth Center Bldg.) 508-586-9021
Days and Hours: 2nd Saturday, 9:00 AM-11:00 AM
Requirements: Brockton Resident, Photo ID & Current bill/mail
Frequency: N/A

Pantry: Full Gospel Tabernacle
Location & Phone: 441 Main St. 508-587-6785
Days and Hours: 2nd Tuesday, 9:00 AM-Noon
Requirements: Brockton Resident, Photo ID & Current bill/mail
Frequency: N/A

Pantry: Lincoln Church Food Pantry
Location & Phone: New Location: 180 Oak Street 508-587-8219
Days and Hours: 3rd Thursday, 2:00 PM-5:00 PM
Requirements: Brockton Resident, Photo ID & Current bill/mail
Frequency: N/A

Pantry: Messiah Baptist Church
Location & Phone: 80 Legion Parkway 508-584-1963
Days and Hours: Wednesday, 10:00 AM -until food is gone
Requirements: Brockton Resident, Photo ID & Current bill/mail
Frequency: N/A

Pantry: Mt. Moriah Emergency Food Program
Location & Phone: 24 Pleasant St. 508-588-0865
Days and Hours: Last 2 Saturdays, 10:00 AM until 11:30 AM Closed July & August
Requirements: Brockton Resident, Photo ID & Current bill/mail
Frequency: Once per month

Pantry: My Brother's Keeper
Location & Phone: 508-238-4416
Days and Hours: Tuesday, Wednesday, Thursday, food will be delivered
Requirements: Call Only, Brockton & Easton Residents
Frequency: Once per month

Pantry: Pentecost United Methodist Church
Location & Phone: 380 West Chestnut St. 508-583-7040
Days and Hours: Last Tuesday
Requirements: Call Only
Frequency: Once per month

Pantry: St. Vincent De Paul Food Pantry at St. Edith Stein
Location & Phone: 781 E. Main St. (Lower level) 508-586-6491
Days and Hours: Sunday 11:00 AM -Noon, closed in August
Requirements: North Brockton Resident, Photo ID & Current bill/mail
Frequency: Once per month

Pantry: Salvation Army- Brockton Pantry
Location & Phone: 216 Centre St, 508-583-1896
Days and Hours: Tuesday & Friday 1:00 PM until 3:00 PM
Requirements: Brockton Resident, Photo ID & Current bill/mail
Frequency: Once every 2 months

Pantry: Mt. Moriah Emergency Soup Kitchen

Location & Phone: 24 Pleasant St (Back door entrance)

Days and Hours: Tuesday, Noon-1pm (Closed July & August)

Requirements: No Requirements

Frequency: N/A

Pantry: The Table at Father Bill's

Location & Phone: MainSpring Shelter 54 N. Main St. (corner of N. Main & Spring St.)

Days and Hours: Every day of the week but Tuesday, Noon-1:30 PM, must arrive by 1:00 PM

Requirements: No Requirements

Frequency: N/A

Pantry: Trinity Baptist Church

Location & Phone: 1360 Main St.

Days and Hours: Last Tuesday, 5:00 PM until 6:00 PM

Requirements: No Requirements

Frequency: N/A

LEGAL ASSISTANCE

WHO: Massachusetts Immigrant and Refugee Advocacy Coalition (MIRA)
105 Chauncy Street, Suite 901 Boston, MA 02111
617-350-5480

WHAT: A nonprofit organization assisting immigrants and refugees

WHEN: Monday – Friday 9:00 AM until 5:00 PM

WHY: To receive the following services offered

In collaboration with local social services agencies MIRA offers:

Advocacy

Free Citizenship Workshops which includes naturalization information, application assistance, assistance with applying and passing the USCIS exam.

Citizenship Service Providers are:

Brockton Public Schools Adult Learning Center (refer to page 31)

The Community Connections of Brockton- Family Center (refer to page 12)

HOW: Contact one of the following membership organization/allies of MIRA

The Community Connections of Brockton- Family Center (also featured on page 12)

Brockton Public Schools: ESL civic classes, application assistance, referral & support services

WHO: South Coastal Counties Legal Services, Inc.
Justice Center of Southeast Massachusetts LLC
231 Main Street Suite 201
508- 586-2110 or 1-800-244-8393
Intake: 800-244-9023

WHAT: Legal Assistance serving Plymouth counties and the towns of Avon and Stoughton in Norfolk County

WHEN: Monday - Thursday between 9:00 AM until 1:30 PM (Intake Line)

WHY: To receive the following services offered

- Legal Advocates
- Assistance with government organization that have denied or terminated your DTA or medical benefits
- Assist homeowners avoid foreclosure
- Assist tenants from being evicted
- Assist students who believe they are unfairly suspended from school or have been denied educational opportunities.
- Assist individuals with disabilities receive appropriate benefits and services.
- Assist elderly with housing, health care, medical and consumer issues.

HOW: Application Process

You are able to submit an Inquiry form online but this is not a complete application for services.

The Inquiry Form

Only submit the form for yourself. Be sure to have voice mail or an answering machine available to be contacted. Once you submit the Inquiry Form you will receive a confirmation email that your Inquiry was successfully submitted.

Within 7 to 10 business days you will be contacted by intake staff via email or telephone to determine eligibility. If you are unable to be reached after two phone calls, your inquiry will be closed. If you are ineligible you will receive an email or letter.

- An individual with a hearing, court date or deadline within the next 14 days is unable to use the Inquiry Form. Instead call 800-244-9023

Important Information: Staff can only speak with the person needing assistance. There is no guarantee that you will be able to receive assistance.

Information Taken From: www.sccls.org

MEDICAL

WHO: Brockton Family Planning a part of Health Imperatives
111 Torrey Street
508-586-3800

WHAT: Provides Public Health Services

WHEN: Monday 8:30-5:30 PM Tuesday 8:30-4:30 PM
 Wednesday 9:30- 4:00 PM Thursday 10:00-5:30 PM
 Friday 8:30-4:30 PM

WHY: To receive the following services offered

- Treatment by licensed physicians, nurse practitioners, physician assistants, nurses
- Reproductive health care for both male and females
 - Birth Control (information and supplies)
 - Emergency Contraception
 - Gynecological exams
- High blood pressure and diabetes screening

HOW: Eligibility Requirements

There are no eligibility requirements

Important Information: All services are by appointment. No one will be turned away due to an inability to pay for services. Fees for services are based on a sliding fee scale.

Insurances Accepted: MassHealth, Tufts, BMC Boston Health Net, Network Health, Neighborhood Health, Harvard Pilgrim, Blue Cross Blue Shield of MA, Children's Medical Security Plan and CeliCare are accepted.

Languages offered: Spanish, French, Brazilian Portuguese, and Cape Verdean Creole.

Information Taken From: www.healthimperatives.org/reprohealth/brockton-family-planning

WHO: COPE Center (BAMSI)
81 Pleasant Street
508-583-3405

WHAT: Healthcare Education and Walk In Care Center

WHEN: Tuesday by appointment
Wellness Wednesdays 10:00 AM-3:00 PM
Thursday 9:00 AM until 4:00 PM
Friday 9:00 AM until 4:00 PM
Saturday 10:00 AM until 3:00 PM

WHY: To receive the FREE following services offered

- Risk reduction information
- Overdose/HIV/HCV/STI Education
- HIV/HCV/Syphilis/Chlamydia/Gonorrhea testing
- HAV/HBV vaccinations/booster shots
- Referrals
- On-site Nurse for wound care
- Confidential Services that include

HOW: Eligibility Requirements
Must be 14 years of age or older

Information Provided By: Mystique Watson

WHO: Health Safety Net (HSN) Insurance Information
1-877-910-2100

WHAT: Pays acute care hospitals and community health centers for essential health care services provided to uninsured and underinsured Massachusetts residents.

WHEN: Monday - Friday 8:00 AM until 5:00 PM

WHY: To receive the following services offered
Health insurance coverage

HOW: Eligibility Requirements

- Must be a Massachusetts resident
- Do not have health insurance OR insurance does not pay for medically necessary services.
- Limited income
- Unable to pay large medical bills
- Ineligible for MassHealth or Commonwealth Care
- Unable to afford health insurance
- Undocumented noncitizens who meet the eligibility requirements can get Health Safety Net funds but must live in Massachusetts and plan to continue living in Massachusetts.

Application Process

- Low Income Patient benefits: Complete an application for MassHealth online at MAhealthconnector.org, if you are ineligible, you will be considered for the Health Safety Net.
- Anyone who requires confidentiality, abused, battered individuals and minors (age 19 and under), can file a Special Circumstances Application (SPCA) instead of the MassHealth application.

Documentation Needed

- Proof of identity: (driver's license, photo ID)
- Proof of Massachusetts residency
- Proof of earned income (paycheck stubs, affidavit from employer, tax forms)
- Proof of unearned income :(benefit statements, award letters, bank statements, rental lease or tax records for rental income)
- Proof of medical expenses, if applying for Medical Hardship (copies of medical bills, health insurance statements)

Important Information: Health Safety Net usually provides insurance for one year however, you may reapply at the end of the year. Health Safety Net is only accepted at a Community Health Centers and hospitals.

Community Health Center: Brockton Neighborhood Health Center
63 Main Street Brockton, MA 02301
508-559-1567

Information Taken From: www.massresources.org

WHO: The Center for Healthy Beginnings at Signature Healthcare
650 Centre Street
508-941-7685

WHAT: Prenatal Support Program

WHEN: Monday - Friday 8:30 AM until 4:30 PM

WHY: To receive the following services offered

- Financial Counseling: -Insurance Registration
- Walk-in Pregnancy Testing
- Prenatal/Postpartum care
- Patient education
- Referrals to community agencies
- Tours of Signature Healthcare Labor & Delivery Unit
- Establishment with a pediatrician before delivery

HOW: Eligibility Requirements

There are no eligibility requirements.

Languages offered: Spanish, Cape Verdean, and Portuguese

Information Provided By: Katia Hosein & Maria Odete Luiz
www.mysignaturecare.org/Services/HealthyBeginnings.aspx#sthash.pVndYk5g.dpuf

MENTAL HEALTH

WHO: Brockton Multi Service Center
165 Quincy Street
508-897-2000
Crisis Unit: 508-897-2102
24 Hour Access Number: 877-670-9957

WHAT: Mental Health and Substance Abuse Mobile Crisis Unit

WHEN: 24 hours per day/7 days year round

WHY: To receive the following services offered

- Alternative to hospital ER
- Behavioral health crisis assessment
- Intervention
- Community Crisis Stabilization Services
 - Ages 18 +

HOW: Eligibility Requirements

- All MassHealth Members
 - Youth up to 21
- Medicaid
- Medicare
- Uninsured

Mobile crisis intervention services for adults:

- Provides ESP services to adults, ages 21+ in their homes, residential programs, etc.
- From 7 am to 8 pm, adult mobile services will be available at all locations.
- From 8 pm to 7 am, this service is available in residential programs and ED's.
- Some ESP's may provide additional hours for adult mobile services to all locations.

If you have a different health plan, call 1-877-382-1609 to learn more about available ESP/MCI services.

Information Provided By: Brockton Multi Service Staff

www.namimass.org/crisis/who-to-call-for-help

BROCKTON AREA MENTAL HEALTH PROVIDERS

Belmont Counseling

1350 Belmont Street # 107

508-584-9161

Website: www.belmontcounseling.com

Services: Individual, family & group counseling

Insurances Accepted: Most private insurance, No Mass Health, Commonwealth health and Neighborhood Health Plan.

Brockton Area Multi-Services, Inc. (BAMSI)

10 Christy's Drive

508-580-8700 Help Line 508-584-4357

Website: www.bamsi.org

Hours: Monday through Friday 9:00am until 5:00 pm

Services: Mental & Behavioral Health, Day and Residential, Children, Youth & Family, Wraparound Family Services, Counseling, Education and Outreach, Public Health Services; Developmental Disability Services, Elderly Services; and Information and Referral Resources.

Insurances Accepted: Harvard Pilgrim, Tufts, HMO Blue, Medicaid/Medicare, and other health plans. Sliding fee scale

Northeast Health Services: The Family Counseling Center

231 Main Street, 3rd Floor

508-586-2660

Website: www.northeasthealthservices.com

Hours: Monday through Friday 9:00 am until 5:00 pm

Services: Psychiatric evaluation and medication management, Psychological testing, Individual, group, couples, and family therapy, Childhood and adolescent issues, Behavior and anger management, Mood disorders, Anxiety, panic and phobias, Substance abuse problems, Grief and trauma, Relationship issues, Stress reduction, Self-harming behaviors, Emotional reaction to physical illness

Insurances Accepted: Blue Cross Blue Shield, Mass health, Harvard Pilgrim, Tufts

South Bay Mental Health Center

37 Belmont Street

508-580-4691 Intake: (508) 427-5362

Website: www.southbaymentalhealth.com

Hours: Monday through Friday 9:00 am until 5:00 pm

Services: Mental health and substance abuse treatment provided. Outpatient and partial hospitalization/ day treatment available. Dually diagnosed patients, adolescents, and pregnant or postpartum women will be treated. Other criminal justice groups as well as women's groups are offered.

Insurances Accepted: Medicaid, Medicare, private insurance accepted. Sliding fee scale

Westside Behavioral Health

22 Christy Drive # 2

508-580-4611

Website: www.westsidebh.com

Hours: Monday-Friday: 9:00 am until 6:00 pm Saturday: 9:00 am-2:00 pm (by appointment only)

Services: Anxiety/Phobias, Depression/Mood Disorders, Relationship problems, medication Evaluation and Management, Stress Management, EAP/Workplace/Career Issues, Substance Abuse/Addictions, Divorce/Separation, Gay/Lesbian Issues, Trauma/PTSD Issues, Attention Deficit Disorder, with, or without, Hyperactivity, Bereavement/Loss Issues

Insurances Accepted: Aetna, Blue Cross/Blue Shield, Cigna, Magellan, MHN/ Tricare, Neighborhood Health Plan/Beacon Health, PHCS, Teamsters, Tufts, United Behavioral Health/Harvard Pilgrim and Value Options.

Useful Websites

Depression and Bipolar Support Alliance www.bdsalliance.org

Juvenile Bipolar Support Alliance www.bpchildresearch.org

National Alliance on Mental Illness www.nami.org

American Academy of Child and Adolescent Psychiatry www.aacap.org

OBTAINING SERVICES

Obtaining a Birth Certificate

WHO: City Clerk's Office
45 School Street 02301
508-580-7114

WHAT: Government Office

WHEN: Monday - Friday 8:30 AM until 4:30 PM

WHY: To obtain a birth certificate in the City of Brockton

HOW: Eligibility Requirements

- Must be born Brockton

If you are an unwed parent, a birth certificate must be obtained at the City Hall where the child was born.

If you are a married parent, after 30 days a copy of your child's birth certificate will be mailed to the town in which you reside in and you are then able to obtain a copy through your local town hall.

Brockton Resident:

To Obtain a copy of your Birth Certificate by mail; Send Your Full Name, Date of Birth and Address along with a \$20.00 money order or Cash Only If birth certificate is for a child you must send a notarized letter with a copy of the parent's Picture ID & the \$20.00 fee. (Checks not accepted) Money Order should be made out to: City of Brockton.

And a Stamped Self Addressed Envelope to;

City Clerk's Office
45 School Street 02301
508-580-7114

Important Information: You may visit the website for the town of your birth in order to obtain information on how to request a copy of a birth certificate.

Information Taken From: www.brockton.ma.us/Government/Departments/Clerk.aspx

WHO: Department of Registry Motor Vehicles - Brockton
490 Forest Avenue
857-368-8000 (for area codes: 339/617/781/857)
800-858-3926

WHAT: Source of vehicle registration and licenses

WHEN: Monday, Tuesday, Wednesday, Friday 9:00 AM to 5:00 PM
Thursday 10:00 AM to 6:00 PM

Brockton Location Services:

- All license, registration & title transactions, license plate returns, learner's permit testing and road tests.
- Written tests for Class D or M given 9:00 AM - 4:00 PM (10:00 AM - 5:00 PM on Thursdays for branches with extended hours).
- Road Tests offered between 9:00 AM - 5:00 PM

WHY: To obtain a Massachusetts driver's license or state I.D and vehicle registration

HOW: Application Process

Massachusetts I.D. Card (expires every 5 years)

Must be at Massachusetts resident, have a valid SSN, be at least 14 years of age and do not hold a valid license in any state

If you are under 18 years of age (you must present the following):

- 1 document proving date of birth
- Parental Consent on the Class D,M, or D/M License and ID Card Application
- A Social Security Number (SSN)

If you are 18 years of age or older (you must present the following):

- Document proving Massachusetts residency, proving signature, date of birth
- A Social Security Number (SSN)

Parental Consent:

If you are under 18 years of age, you must obtain the written consent of a parent, guardian, child guardian division or boarding school headmaster. Written consent must be given by signing the front of the Class D, M, or D/M License and ID Card Application. If the person giving consent is NOT a parent, proper documentation of authority must be shown at the time of the written test.

Obtaining your Class D Permit:

Complete the Class D, M, or D/M License and ID Card Application. You must present the application, the required ID documents, and the \$30.00 fee, in person, to any RMV full service office to take the written test. The test is given on an automated testing system on a walk-in basis during posted branch hours. Must answer 18/25 questions correctly in order to pass. You must also pass an eye screening for field vision and basic colors. You must successfully complete the road test before the expiration date on your permit.

Scheduling a Road Test:

Once you have passed the written permit test and completed all necessary JOL requirements, you must call the RMV Telephone Center at 857-368-8010 to schedule your road test. All road tests must be scheduled by the phone center. You may NOT make a road test appointment in person.

Obtaining a Class D License:

You may apply for a Class D license if you are at least 18 years old and have a valid Class D permit. You may also apply if you are 16 1/2 years old and have successfully completed all JOL requirements. Parental consent is required for applicants under 18 years of age.

Vehicle and Sponsor Requirements for Class D Road Tests:

You are required to supply a properly equipped, legally registered and insured vehicle that has a valid inspection sticker. To take the road test, you must bring a sponsor who is at least 21 years old, has at least one (1) year of driving experience and possesses a valid driver's license issued by his or her home state. Foreign license holders are not eligible to be sponsors.

The Brockton Location No Longer Provides Portuguese Drivers Manuals and English Manuals May Be Purchased or Downloaded for free online.

All documents must be originals. Photocopies will not be accepted. Forms needed can be found at any RMV service office or you may download it from <http://www.massrmv.com/> under Forms and Files page.

Payment Methods:

- License Transactions: Cash, Check, Money Orders, and Credit/Debit Cards.
 - Make all checks payable to MassDOT

Social Security Card

WHO: Social Security Office
30 Christy's Drive
508-588-7992

WHAT: Government Office

WHEN: Monday, Tuesday, Thursday and Friday 9:00 AM until 3:00 PM
Wednesday 9:00 AM until 12:00 PM

WHY: To receive the following services offered
Social Security Card

HOW: Application Process

In order to apply for an original or replacement Social Security card, or to change or correct information on your Social Security number you must visit your local SS office or complete an application at <http://www.ssa.gov/forms/ss-5.pdf>.

RENT/UTILITIES/ HOUSING

WHO: Brockton Housing Authority
45 Goddard Road
508-588-6880

WHAT: Public Housing Assistance

WHEN: Monday-Friday 8:30 AM until 4:00 PM, Section 8 closed to the public on Wednesdays

WHY: To receive the following services offered

- Affordable housing
- Family self- sufficiency program
- Raising champions program
- Rent is fixed

HOW: Eligibility Requirements

- Must meet specific income level
- Federal
 - A family member must have a valid social security number
 - 30% of your income is paid towards rent
 - Elderly- is defined as over 62
- State
 - No social security number is required
 - 40 % of your income is paid toward rent
 - Elderly- is defined as over 60

Application Process:

- You may pick up an application in person located at BHA, 45 Goddard Rd., **OR**
- Download, print and complete the application
www.brocktonhousingauthority.com/admissions/BrocktonHousingAuthorityApplicationforHousing.pdf
- You may mailed application to P.O. Box 7070 Brockton, MA 02301 or return in to the address listed above.
- Be sure to include copies of these documents with your application: If claiming a preference be sure to include documentation.
- In order to be found eligible for Emergency Case Status, you must be a “Homeless Applicant” as defined below AND qualify for one of the priorities listed below.

Definition of Homeless Applicant

(a) is without a place to live or is in a living situation in which there is a significant immediate or direct threat to the life or safety of the applicant or household member which situation would be alleviated by placement in an appropriate unit; and

- (b) has made reasonable efforts to locate alternative housing; and
- (c) has not caused or substantially contributed to the safety-threatening, or life- threatening situation; and
- (d) has pursued reasonable and available ways to prevent or avoid the displacement by seeking assistance through the courts or appropriate administrative or enforcement agencies, and
- (e) is displaced from the residence in which the applicant household lived at least nine (9) months of the year.

WHO: HomeBase

WHAT: A housing program funded through The Department of Housing and Community Development that provides financial rental assistance in the form of subsidies or vouchers.

WHEN: Varies Depending On Agency

WHY: For Financial Assistance with Obtain Housing

HomeBASE benefits include:

- A one time Household Assistance of up to \$4,000 that can used for the following:
- Pay first, last and/or security deposit on a new apartment
- Provide payment to homeless families to co-live with another household
- Utilities
- Payment towards moving expenses
- Or other costs such as child care used to securing or maintaining employment.
- 12 month case management

HOW: Eligibility Requirements

- Must be eligible for EA assistance through DHCD
 - Call DHCD at 617-573-1100 OR
 - Apply through Department of Transitional Assistance (featured on page 50-59) to complete an EA application
- Have children or pregnant
- Low Income
- Homeless or about to be homeless within a few days
- Have no safe place to stay
- Meet other EA rules.

Important Information: A family may be placed in emergency shelter if they are homeless while they look for an apartment or an alternative housing arrangement. Once a family has accepted the \$4000 in household assistance, they have utilized the equivalent for 2 full years of Emergency Shelter Assistance therefore making them unable to qualify for Emergency Assistance through DHCD for 2 years.

WHO: Massachusetts Coalition For The Homeless
15 Bubier Street; Lynn
781-595-7570

WHAT: A state funded program that provides short term Emergency Assistance (EA) shelter to homeless individuals and family's. Families must go through DTA for shelter services. All adult members looking to be placed as a family need to apply together.

Featured: Main Spring
54 N. Main Street Brockton, MA 02301508-587-5441

Eligibility:

- Must be over 18 years of age
- Single (Male or Female)
- Sober

Services:

- Shelter
- 3 meals a day Offers lunch for anyone living in Brockton Tuesday thru Sunday beginning at 11:30am.
- Clothing (if available/ as needed)
- Substance abuse counseling

Admission Process:

- No referral necessary
- First come, first serve bases
- Not one enters the building before 4pm unless in extreme weather conditions.
 - Lines begin forming at 4 pm. Should arrive between 4 and 6
 - Only 2 bags are permitted
- If you are new to Mainspring you will meet with a member of the Triage team who will complete an assessment with you to determine need and goals.
- Dinner is served each night as well as breakfast each morning.
- Guest are required to leave by 7am
- Showers are available in the morning.

Building Capacity: 47 men, 18 women. However no one is turned away, other shelter is located. Males and females are separated.

Length of Stay: Unlimited if from catchment areas (includes Brockton)

Information Provided By: Father Bills' Staff

Individual Shelters in Southeastern Massachusetts

Father Bill's Place

38 Broad Street Quincy, MA 02169; (617) 770-3314

Capacity: 60 men, 25 women.

Length of Stay: No limit if from catchment areas (includes Brockton)

Wait List: First come, first serve; line up starts at 3:30 pm and doors close at 6:00 pm.

Services: Counseling; 3 meals a day; limited clothing; medical care; nurse available 5 days a week; transportation available in emergencies.

Restrictions: Clients must be over the age of 18, sober, and adhere to a curfew.

Referral: No

Anchor Inn

P.O. Box 240 North Quincy, MA 02171; 617 328-5380

Capacity: 240 men.

Length of Stay: No limit.

Restrictions: Sober.

Services: Spanish, Haitian Creole; advocacy; counseling; 3 meals; medical care; clothing provided; referrals to other services not provided for at the shelter.

Referral: No

Sister Rosie's Shelter

60 Eighth Street New Bedford, MA 02740; (508) 997-3202

Capacity: 25 men

Length of Stay: 90 days; extensions based on case management assessment.

Wait List: No. Calls are accepted from 9 am-5 pm to inquire about an open bed.

Services: Case management; 2 meals a day; clothing; medical care by referral; storage facilities; MA Mental Health Services can be arranged.

Language: Cape Verdean; Spanish; and Portuguese.

Restrictions: Men over 18; must sign-in at 3:30pm to keep bed; exceptions to the sign-in time are based on work obligation, but all exceptions must be pre-approved.

Referral: Self; social service agency

Samaritan House

59 Ingall St. Taunton, MA 02780; 508 824-6497

Capacity: 19 total; 14 men, 4 women and 1 EA* cot

Length of Stay: 90 days.

Wait list: No. Must call by 10am to check for available space.

Services: Advocacy; counseling; 2 meals & a snack; nearby soup kitchen; access to a nurse; some clothing; referrals given for other services not provided for in this shelter.

Restrictions: Sober and substance abuse free.

Referral: Self

Family Shelters in Southeastern Massachusetts

David Jon Louison Child Center

137 Newbury Street Brockton, MA 02301; 508-584-4315

Total Capacity: 18 families

Services: Advocacy; counselling; food pantry when necessary; clothing if necessary; Portuguese, handicapped accessible; access to medical care; day programs; transportation for housing appointments only.

Languages: Spanish; Haitian Creole.

Restrictions: Must be sober while on premises.

Admissions Process: **Must be eligible for Emergency Assistance and have a referral from the Department of Housing and Community Development.**

Conway House

14 E. Grove Street Middleboro, MA 02346; 508-946-8505 (offices at Main Spring house- 508-587-5441)

Total Capacity: 12 families

Services: Advocacy; counselling by referral; emergency food; community kitchen; clothing if necessary; handicap accessibility; medical care nearby; day program.

Admissions Process: **Must be eligible for Emergency Assistance and have a referral from the Department of Housing and Community Development.**

Faith Home Share - Friends of the Homeless of the South Shore

8 Driftway N. Weymouth, MA 02191; 781-340-1604

Total Capacity: 8 families.

Services: Advocacy; referral resources.

Admissions Process: **Must be eligible for Emergency Assistance and have a referral from the Department of Housing and Community Development.** Those interested in community rooms will be referred to two local churches.

Harbour House (High Point Treatment Center)

100 North Front St. New Bedford, MA 02740; 508 997-0475

Total Capacity: 41 families in congregate and scattered site locations.

Services: Case management; emergency food; family programs; stabilization services; house searching services.

Admissions Process: **Must have a referral from the Department of Housing and Community Development**

Sisters of Charity

556 County Street New Bedford, MA 02740; 508-997-7347

Community Rooms: 5

Total Capacity: 5 families of women and children.

Services: Food & clothing.

Restrictions: Women & children only. Must be in by 4 pm and out by 9 am; no boys over age 5; 3 week time limit; no drugs or alcohol.

Admissions Process: **Must be eligible for Emergency Assistance and have a referral from the Department of Housing and Community Development**

Residential Care

177 Rockland Street Fall River, MA 02724; 508-679-2109

Total Capacity: 5 families

Services: Stabilization and referral services

Restrictions: Must meet the requirements of the Department of Housing and Community Development.

Admissions Process: **Must be eligible for Emergency Assistance and have a referral from the Department of Housing and Community Development**

Carolina Hill Shelter

728 Main Street Marshfield, MA 02050; 781-837-1377

Total Capacity: 16 families

Services: Advocacy; counselling by referral; 3 meals a day; handicapped accessible.

Restrictions: Must meet Emergency Assistance guidelines.

Admissions Process: **Must be eligible for Emergency Assistance and have a referral from the Department of Housing and Community Development.**

Pilgrim's Hope

149 Bishop's Highway Kingston, MA 02364; 781 -582-2010

Total Capacity: 10 families

Services: Food pantry and Fair Programs.

Restrictions: Must be over the age of 18

Admissions Process: **Must be eligible for Emergency Assistance and have a referral from the Department of Housing and Community Development**

WHO: My Brother's Keeper
Easton, MA General Business: 508-238-7512
Languages Offered: English and Spanish
Must call with interpreter if you do not speak the languages listed.

WHAT: Furniture and Food Bank

WHEN: Hours Vary Depending On Service

WHY: To receive the following services offered

- Food & Furniture Assistance: 508-238-4416
 - Food Assistance Day and Hours for request: Tues., Wed. and Thurs 12-1
 - Furniture Assistance Days and Hours for request Tues., Wed. and Thurs 1-3
- Christmas Assistance (households with children under 18): 508-238-2562

HOW: Eligibility Requirements

- Must live in service area (Brockton is a service area)
- There are no burden criteria
- No age requirements

Application Process

All requests are processed by phone ONLY. Be persistent if line is busy

- No emails or phone calls. You may need to be patient and persistent. Our assistance telephone numbers can be very busy because so many people reach out to us for help. You must call for yourself. No one can call for you, this eliminates miscommunication. My Brother's Keeper will not accept second-hand requests from family, friends, or advocates.
- Be ready to give the names and birthdates of all people living at your home.
- As a general guideline, My Brother's Keeper will deliver food to a home one time per month.
- You may begin making phone calls for Christmas Assistance in September.
 - Before placing your call have a name, DOB, wish list and sizes of youth living in your home.

Important Information: All services are free. Assistance is given by delivery only— no pick-ups at facilities. Deliveries are made in unmarked trucks. Food assistance is offered to Brockton area, Tuesday-Thursday beginning at noon and closing when daily limit is reached. Deliveries are generally made between 3 – 5pm the same day your request is received.

All furniture except for cribs and crib mattresses are gently used. There is a waiting list for furniture assistance. Immediate help is not available. Before requesting furniture you must

have the keys or a signed lease with firm move-in date. My Brother's Keeper does not replace furniture.

For clients in need of furniture, My Brother's Keeper makes an accommodation for case managers in two situations:

(1) the client has an extremely significant language barrier or a medical condition like Alzheimer's which makes communication impossible on their own

(2) your client has made a persistent, 'good faith' effort to call us on our assistance line but cannot get through.

In these instances, case managers can call us on our general office number, 508-238-7512 (Easton) and some arrangement will be made to connect your client with an intake staff member. This accommodation for clients in need of furniture is meant as an exception. Please note, the same accommodation does not apply to the Food and Christmas Assistance Programs.

WHO: The Residential Aid to Families in Transition (RAFT Program)
South Shore Housing Development Corporation
169 Summer Street; Kingston, MA 02364
781-422-4200
Brockton RAFT Representative: Jameela Hyman 508-895-7048

WHAT: Short term financial assistance to obtain housing for families who are homeless or at risk of homelessness.

WHEN: Monday - Thursday 9:00 AM until 5:00 PM
Friday 9:00 AM until 1:30 PM

WHY: Financial Assistance For Housing

HOW: Eligibility Requirements

- A single pregnant head of household
- Two or more people living together, one of whom is disabled
- Two or more people living together, having at least one child under the age of 21
- Must be at risk of being homeless within 30 days or less
- Must be under 50% of the median income

Documents Needed:

- Head of Household picture ID
- Copies of Birth Certificates & Social Security Cards for each household member
- Verification of all household income (Cannot be more than 60 days old)
 - Employment- 4 consecutive pay stubs or a letter from your employer
 - Social Security, TANF and DOR- Award letter or computer printout form agency
 - Food Stamps- Award Letter
 - Child Support Order or DOR printout
- Verification of Hardship

Use of funds includes: rent or mortgage arrearages, rental assistance in the form of a monthly stipend, utility arrearages, security deposits, first/last month rent, furniture, and employment-related transportation costs to secure or maintain employment. The requested amount of assistance cannot exceed \$4000.00 in a 12 month period.

Additional Information:

- No Walkins
- Incomplete applications will be accepted.
- All applications must have a face to face interview.
- A family cannot receive more than \$4000 in RAFT funds in a 12 month period of time.
- Submitting your application is no guarantee that you will receive funding
- Single Individuals Do Not Qualify for the Raft Program

Income guidelines are based on the median income set by the U.S. Department of HUD for your area. Applicants cannot receive RAFT if they are already participating in the HomeBase Program

1. Rent Arrearages- Eviction notice – 30 day court summary process, a copy of recent payment record (rent receipts or statement signed by property owner).
2. Mortgage Arrearage- Current mortgage statement, and letter from mortgage lender indicating that payments are in foreclosure.
3. Utility Arrearage or Heating Fuel- Copies of recent bills and utility shut off notice. An applicant requesting assistance for utility expenses must also document that they have applied for or have an appointment to apply for FY16 fuel assistance benefits.
4. Security Deposit, First/ Last Month's Rent- Copy of lease for new unit or letter from property owner stating amounts due upon lease up. Applicant would need to provide additional documentation to qualify for RAFT funds for new leasing expenses.
5. Employment related Transportation Expenses- Applicant must be employed and provide proof of ownership of vehicle and copy of bill from mechanic dealing work item and costs.
6. Furnishing- Applicant must currently be homeless. Furniture is limited to beds, kitchen table & chairs and refrigerator. Cost per household cannot exceed \$1000.
7. Monthly Stipend- Based on a review of applicant household's income and expenses, the Intake Specialist will determine the amount needed for housing stabilization.

Information Provided By: Katheleen Facchini; kfacchini@housingsolutionssema.org & www.southshorehousing.org

WHO: Self Help Fuel
1362 Main Street
508-588-5440

WHAT: Fuel Assistance Program

WHEN:

The Fuel Assistance program runs from November 1st through April 30th.

WHY: To receive the following service offered
Heating assistance

HOW: Eligibility Requirements

- Low income families with infants
 - Based on income guidelines
- Individuals with serious illnesses who cannot afford to pay their utility bills
- Tenants whose landlords are responsible for utility bills
- Low-income people who would be without heat during the winter

Important Information: Most electric and gas companies have low income discount programs. You automatically qualify for the discounts if you receive cash assistance, SNAP benefits, MassHealth, SSI, Fuel Assistance, or if your child is in the School Lunch Program or Head Start

You must call the number listed above and schedule an appointment for fuel assistance. Fuel Assistance clients also benefit from discounts on utility bills and telephone bills that can span over a 12-month period.

You may also call your utility company to register for shutoff protection and request the Utility Shutoff Protection

- Having this plan prevents your utilities from being disconnected during the winter months which usually run from Nov. 15- April 15.

Berkshire Gas Customer Service: 1-800-292-5012
Columbia Gas Customer Service: 1-800-882-5454
National Grid (gas) Customer Service: 1-800-233-5325
National Grid (electric) Customer Service: 1-800-3223
NSTAR Customer Service: 1-800-592-2000

Information Provided By: Self Help Customer Service
www.massresources.org/shutoff-protection.html & www.selfhelpinc.org/site/

RESOURCES FOR ABUSE, RECOVERY AND SUPPORT

DOMESTIC VIOLENCE RESOURCES AND INFORMATION

Casa Myrna Vasquez, Inc
Boston, MA 02118
617-521-0100 or 800-992-2600
www.casamyrna.org

- Operates the Safelink Hotline 877-785-2020
- Program for battered women that includes finding shelter, transitional housing, residential programs, and support groups. Casa Myrna does not accept victims who are substance involved, but does accept women with mental health issues.

Sexual Assault Nurse Examiner (S.A.N.E) is a service for victims of sexual assault. S.A.N. E staff are specially trained and certified Adolescent/Adult Sexual Assault Nurse Examiners that perform forensic medical-legal exams. Services are for individuals ages 12 years and older and crimes are not required to be reported to the police.

Process

- Staff respond within 40 to 60 after being contacted Brockton Hospital is a S.A.N.E site
- Must be seen within 120 hours of the assault
- Staff will document the assault (The SANEs staff are able to testify should a case go to trial)
- Medical examination will be performed
 - Testing
 - Treatment
 - Collection of evidence
- May take up to 4 hours
- Preventative treatment for HIV, STDs, and pregnancy are provided if needed

Important Information:

Each DV shelter in Massachusetts is required to update their shelter availability twice daily which ensures availability. DV shelters usually relocate victims to remove them victim from their danger zone.

Every Department of Transitional Assistance Office has a Domestic Violence Specialist. Current Brockton DTA Domestic Violence is Dawn Deviro who can be reached at 508-895-7163

Information Taken From: www.mass.gov/eohhs/docs/dta/c-dta-dvb-english.pdf

Domestic Violence/ Sexual Assault Hotlines

DTA Domestic Violence Specialist	508-895-7163
Domestic Violence Hotline Safelink-Massachusetts	877-785-2020
Massachusetts Office for Victim Assistance	617-586-1340
Department of Children and Families Domestic Violence Unit (Central Office)	617- 748-2333
24-hour Hotline Network for Women's Safety (MA)	800-992-2600
Brockton District Court	508-587-8000
DOVE Inc.	617-471-1387 Hotline 617-471-1234
South Shore Women's Resource Center	888-746-2664
Jane Doe, Inc. (Sexual Assault and Domestic Violence)	617-248-0922 www.janedoe.org
Respond (Boston)	617-623-5900 www.respondinc.org
Network for Battered Lesbians	617-236-7233/Boston
Transition House (Boston)	617-661-7203
Asian Task Force Against Domestic Violence (Boston)	617-338-2355
National Domestic Violence Hotline	800-799-SAFE (7233) Free, confidential, trained advocates, 24/7 www.thehotline.org
Rape Crisis Center	800-870-5905 508-799-5700 (English) 800-223-5001 (Spanish)
Rape Abuse Incest National Network, RAINN	800-656-HOPE
Elizabeth Stone House (Jamaica Plain)	617-522-3417
Harbor Cove (Chelsea)	617-884-9909

Mary Lawson Foreman House of CMV (Dorchester)	800-922-2600
Waltham Support Committee (Boston)	800-899-4000
Child Abuse Hotline (Massachusetts)	800-792-5200
Elder Abuse Hotline	800-922-2275
MA Disabled Persons Protection Commission	800-426-9009

WHO: A New Day
950 West Chestnut Street
508 588-2045 Hotline: 508-588-8255

WHAT: For individuals impacted by sexual assault and/or relationship violence

WHEN: Hotline is available 24 hours a day

WHY: To receive the following services offered

- Sexual assault & domestic violence counseling & therapy
- Group counseling
 - Adult survivors of sexual assault
 - Teen survivors of sexual assault
 - Non-Offending parents of sexual assault survivors
 - Latina sexual assault survivors
- Healing Solutions
- Coping Skills
- Medical Advocacy
- Legal Advocacy
- Prevention
- Battered women's program provides shelter, hotline, individual and group counseling, as well as rape crisis services.
- Provides counseling to victims of relationship violence up to age 25.
Services are for families dealing with the sexual abuse of their child/children

SAFEPLAN- a free advocacy program for victims of domestic violence, and sexual assault.

- General Advocacy
- Risk and needs assessment
- Inform victims of their options so that they may explore their legal rights and options in civil and criminal court proceedings
- Assist with the restraining order and harassment prevention order process
- Develop a personalized safety plan
- Offer information and education about domestic violence, sexual assault, and stalking
- Provide referrals to community agencies
- In court advocacy
- Support services
- Provide legal advocacy to victims of domestic and sexual violence;
- Important Information: Advocates are not attorneys and cannot give legal advice.

HOW: Eligibility Requirements

There is no age requirement

Schedule An Appointment: Call 508-588-8255 or 888-293-7273. A counselor will ask you information to match you with the appropriate counselor and will work to set up an appointment as soon as possible.

Counselors are mandated reporters however, minimal records are kept for client confidentiality, you will not be asked for identification or insurance information.

Languages Offered: Cape Verdean Creole, Portuguese, Latin American Spanish, and English

WHO: Penelope's Place (Health Imperatives)
508-588-8255 or toll free 888- 293-7273

WHAT: A 5 bedroom domestic violence shelter open to anyone fleeing domestic abuse or violence.

WHEN: The facility is staffed 24 hours a day, 7 days a week

WHY: To receive the following services offered

- Individual and group counseling
- Classes and Workshops
- Financial planning assistance
- Child therapy
- Assistance with restraining orders
- Medical, legal and housing advocacy

HOW: Eligibility Requirements

Process

Call SAFELINK or the hotline at 508-588-8255

WHO: BrAGLY (Health Imperatives)
Brockton Alliance of Gay, Lesbian, Bisexual and Transgender Youth
942 West Chestnut Street
508-583-3005 x1041

WHAT: LGBT Youth Support Group

WHEN: Once a week; Follow BrAGLY on Facebook for the most up to date information on meeting place, day and times.

WHY: To receive the following services offered
Confidential open group
HIV Testing
Intercourse protection
Youth Lead Support Group
Adult support

HOW: Eligibility Requirements
Must be ages 13-21
Gay, lesbian, bisexual, transgender, queer, questioning, or allied youth

Important Information: BrAGLY is a part of the GLBT Youth Group Network of Massachusetts.

Facebook: www.facebook.com/BrAGLYpage

Information Provided By: Hope Freeman & www.hcsm.org/glys/bragly

Lesbian, Gay, Bisexual and Transgender (LGBT) Hotlines

<p>National Gay, Lesbian, Bisexual and Transgender Helpline</p> <ul style="list-style-type: none"> • Speak with volunteers about safer sex, coming out, where to find gay friendly establishments, HIV and AIDS, depression, suicide, harassment, and violence. 	<p>617- 267-9001 or 888-340-4528</p>
<p>Gay and Lesbian Peer Listening</p> <ul style="list-style-type: none"> • Receive help, information, referrals, and support for a range of issues 	<p>617-267-2535 or 800-399-PEER</p>
<p>GLAD Gay and lesbian advocates & defenders, dedicated to ending discrimination.</p>	<p>617-426-1350 www.glad.org</p>
<p>Mass Equality Dedicated to ensuring protection GLBT community</p>	<p>617-878-2333 info@massequality.org</p>
<p>Massachusetts Transgender Political Coalition Advocacy, education, and community-building to end discrimination</p>	<p>617-778-0519 www.masstpc.org</p>

Peer Support Hotlines

Parental Stress Hotline	800-632-8188
National Depression and BiPolar Support Alliance	1-800-273-TALK (8255)
National Eating Disorder Helpline	800-841-1264
National Foundation for Depressive Illness	800-239-1265
National Mental Health Association Information Center	800- 969-6642
American Foundation for Suicide Prevention Greater Boston Chapter	617-439-0940 or 800-979-AFSP (2377)
Suicide Prevention Adolescent Suicide Prevention Project of South Shore Hospital	781-794-7415
Samariteens -Teen help line for teens who are struggling with feelings of depression, loneliness and stress.	800-252-8336 From 3 pm to 9 pm on weekdays, and 9 am to 9 pm on weekends, this service is staffed by volunteers between the ages of 15 and 18; outside those hours, calls are answered by adult volunteers.
Samaritans- Telephone Befriending Service- this program supports those calling with concerns for others who are supporting depressed, lonely and suicidal callers.	877-870-4673

SUBSTANCE ABUSE

Substance abuse refers to the overindulgence of alcohol or drugs. Individuals experiencing substance abuse have an alteration in their judgment, physical control, attention and perception and are harmful to themselves or others (Medicinenet.com).

Drug/Alcohol Hotline 800-327-5050

The National Youth Anti-Drug www.theantidrug.com

National Institute on Drug Abuse www.nida.nih.gov/parent-teacher.html

ALCOHOL

Alcoholics Anonymous (AA) is a support group for individuals with drinking problems. Recovery is based on the Twelve Steps and Traditions.

Al-Anon is a support group for friends and families of individuals with drinking problems.

Alateen is a support group for teens of individuals with drinking problems.

Current meeting listings for Al-Anon/Alateen groups can be found at the link below by clicking on the blue Find a Meeting tab.

Alcoholics Anonymous 617-426-9444
www.aa.org

Al-anon/Al-Ateen: 508-366-0556
<http://www.ma-al-anon-alateen.org/>

DRUGS

Narcotics Anonymous: 866-624-3578
www.na.org

Substance Abuse Information and Education 800-327-5050

High Point Treatment Centers 508-584-9210 www.hptc.org

Castle- Residential treatment in Brockton for 13-17 years old 508-638-6000

Brockton Addiction Treatment Center: 508-584-9210

WHO: High Point Treatment Center
Brockton Addiction Treatment Center
30 Meadowbrook Road
508-584-9210 (Inpatient) 508-742-4420 (Outpatient)

WHAT: Addiction Treatment Centers

WHEN: Monday - Thursday 8:30 AM to 8:30 PM;
Friday 8:30 AM until 5:00 PM

WHY: For the following services offered

- Case Management
- 24 Hour detoxification and clinical stabilization services
- Individual and group counseling
- Medication management
- Family Services
- The Brockton Mayor's Opioid Overdose Prevention Coalition, (BMOOPC) is a opiate prevention program that provides education, support, and referrals to opiate users and their families.

HOW: Eligibility Requirements

- Available to both women and men
- Drug or alcohol dependency

Information Taken From: www.hptc.org

QUICK REFERENCE GUIDE

BROCKTON HUMAN SERVICE AGENCIES

Cape Verdean Association of Brockton	508-559-0056
Catholic Charities	508-587-0815
Department of Children and Families	508-894-3700
Family and Community Resources	508-583-6498
Greater Brockton Healthy Families (Health Imperatives)	508-894-8543
The Family Center at Community Connections of Brockton	508-857-0272
The Boys and Girls Club of Brockton	508-584-5209
YMCA	Youth Branch 508-587-4242
	Main Branch 508-583-2155

CHILDCARE

P.A.C.E. Child Care Works	508-999-9930 or 800-338-1717
Project Grads- Brockton Public Schools	508-580-7493 or 508-580-7494
Self Help, Inc.	508-587-1716

CLOTHING

The Charity Guild Thrift Shop	508-583-5280
The Salvation Army Family Store	508-427-9993
Teen Challenge Thrift Shop	508-427-6475

CRISIS HOTLINE

Brockton Multi-Service	508-897-2100
Mobile Crisis Team	888-670-9957
Domestic Violence Hotline	877-785-2020
Brockton Court Services	
Brockton District Court	508-587-8000
Brockton District Court Probation	508-587-8000
Brockton District Court restraining Order Department	508-897-2753
Brockton Probate Court	508-650-4500
SAFEPLAN	508-427-5732
National Hope Network (Crisis Hotline)	800-784-2433
National Suicide Prevention Lifeline	800-273-8255
National Runaway Switchboard	800-786-2929

COUNSELING AND SUPPORT

Brockton Multi-Service Center/ DMH	508-897-2000
Family and Community Resources	508-583-6498
Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)	800-339-2204
Northeast Health Services	508-586-2660
South Bay Mental Health Center	508-580-4691
Parents Helping Parents	800-882-1250
West Side Behavioral Health	508-580-4611
YMCA Mental Health Clinic	508-427-4383/ 508-584-1100
STARR Psychiatric Services	508-580-2211

DOMESTIC VIOLENCE

Domestic Violence Unit	508-584-8120
Victim Witness Assistance Program	508-584-8120
National Teen Dating Abuse Helpline	866-331-9474
New Hope Domestic Violence/Rape Crisis Hotline	800-323-4673
Rape, Abuse, and Incest National Network (RAINN)	800-656-HOPE
Rape Crisis Hotline	800-870-5905 508-799-5700 (English) 800-223-5001 Spanish
SAFELINK Massachusetts Domestic Violence Hotline	877-785-2020

EDUCATION AND TRAINING

Brockton Community Schools	508-580-7595 or 508-580-7596
Brockton Educational Center for Adults (B.E.C.A)	508-588-4646
Brockton Educational Talent Search	508-894-4214
Brockton Public Library	508-580-7890
Brockton Public School Registration & Parent Information Center	508-580-7950
Brockton Public Schools- The Adult Learning Center	508-580-7475
Brockton Public Schools Upward Bound	508-894-4398
Champion High School	508-894-4377

Edison Academy	508-580-7638
Independence Academy	508-510-4091
Massasoit	
Choices	508-588-1316
Gateway	508-588-9100 ext. 1691
Latch	508-588-9100 ext. 1070
Project Grads	508-580-7493
School On Wheels	508-587-9091
Training Resources of America	508-587-6115
The Massachusetts Adult Literacy Hotline	800-447-8844
YouthBuild	508-894-2816

EMPLOYMENT

BAWIB	508-584-3225
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FINANCIAL ASSISTANCE

Department of Transitional Assistance (DTA)	508-895-7000
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FOOD AND NUTRITION

SNAP (SAME AS DTA)

WIC	508-588-8241
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HEALTH CARE

Brockton Family Planning	508-586-3800
Brockton Neighborhood Health Center	508-559-6699

Pediatrics	508-894-3363
Dental	508-894-3681
Family Clinic	508-427-5515
Pharmacy	508-580-3000
Signature Healthcare Brockton Hospital	508-941-7000
Pediatrics	508-583-2900
Psychiatry	508-941-7228
Emergency	508-941-7400
Good Samaritan Medical Center	508-427-3000
Child Birth Education	508-427-3712
Psychiatry	508-427-2525

HOUSING/ SHELTER

Brockton Housing Authority	508-588-6880
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INSURANCE

Mass Health	800-841-2900
Network Health	888-257-1985
Neighborhood Health Plan	800-462-5449
Boston Medical Center Health Plan	888-566-0010
Fallon Community Health Plan	800-341-4848
Health Safety Net	877-910-2100

LEGAL SERVICES

South Coastal Counties Legal Services, INC.	508-586-2110
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TRANSPORTATION

Brockton Area Transit (BAT)	508-588-2240
Brockton Cab Company	508-587-4000
Cowen's Cab	508-580-8584
Dial-A-Bat 65 or older/ disabled	508-584-5530
Yellow Cab Company	508-583-1234

Special Thanks To:

Anthony Castaldi, Independence Academy
Barbora Hazukova, Training Resources of America, Inc.
Beth Collins, My Brother's Keeper
Catherine DeTerra, Old Colony YMCA
Dawn Fontaine, The Family Center
Denielle Johnston, Department of Transitional Assistance
Desiree Singleton, Massasoit Community College- Gateway to College
Dr. Jackie Joseph, Brockton Educational Center for Adults (B.E.C.A)
Hannah Taverna, School on Wheels
Hope Freeman, Brockton Alliance of Gay, Lesbian, Bisexual and Transgender Youth (BrAGLY)
Janice Anderson, Catholic Charities South
Jermaine Graham, Brockton Public Schools
Joe Barakat, Old Colony YMCA
Joseph Harris, Massasoit Community College- Latch
Katheleen Facchini, South Shore Housing
Katia Hosein & Maria Odete Luiz, The Center for Healthy Beginnings at Signature Healthcare
Kimberly Dacosta, Brockton Public Schools
Laurie Costa, Health Imperatives- Greater Brockton Healthy Families
Maria Sotomayor, Self Help, Inc. Head Start
Mary Read Project Grads, Brockton Public Schools
Monica Tavares, Cape Verdean Association
Monica Lombardo, Boys & Girls Club of Brockton
Mystique Watson, BAMSI
Nicoline Batista & Erica Diaz, Brockton Area Workforce Investment Board (BAWIB)
Patricia Reale & Alice Wallace-Moor, Massasoit Community College- CHOICES
Rose Arthur, Brockton Educational Talent Search
Ruth Zakarin & Kathy O'Toole, Family and Community Resources Inc.
Shanna Gray, Brockton Public Schools
Tremeta Rose, Brockton Housing Authority

LAYOUT

WHO: Name, Address, Phone Number of Organization

WHAT: Type of Organization

WHEN: Hours of Operation

WHY: To Receive the Following Services Offered

HOW: Eligibility Requirements